

Jacksonville Sheriff's Office Community Survey 2016



Prepared for:
The Jacksonville Sheriff's Office

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I. SUMMARY OF FINDINGS

The Public Opinion Research Laboratory at the University of North Florida conducted a survey on behalf of the Jacksonville Sheriff's Office (JSO) to gauge community perceptions of public safety in Jacksonville, Florida (not including the Beaches Communities). The survey was conducted from November 14 through December 12, 2016 through live telephone interviews with adult respondents in Jacksonville, Florida. This survey resulted in 1,711 completed interviews, across the six JSO police patrol zones.

The Public Opinion Research Laboratory found:

- The overwhelming majority, 78 percent, of Duval County residents approve (strongly or somewhat) of the way the Jacksonville Sheriff's Office is handling its job.
- Most Duval County residents, 88 percent, agree (strongly or somewhat) that they feel safe in their neighborhood.
- Overall, 70 percent of Duval County residents agree (strongly or somewhat) that Jacksonville is a safe place to live.
- In the total sample of Duval County residents, 79 percent agree (strongly or somewhat) that JSO personnel are courteous and competent.
- Of those respondents who do not think JSO personnel are courteous and competent (strongly or somewhat disagree), 46 percent said they felt that way because JSO personnel were rude, arrogant, unfriendly, or mean.
- Most Duval County residents (61 percent) think JSO does a good job investigating officer-involved shootings.
- The vast majority of the total sample (73 percent) think that JSO needs more funding.
- There is strong support in Duval County for the use of body cameras, 93 percent.
- The majority of Duval County residents (56 percent) think their concerns about crime or public safety in Jacksonville are about the same they would have no matter where they lived.
- When asked if JSO could do one thing for them in their neighborhood, almost half (48 percent) of the Duval County total sample said to increase police presence and patrols.

II. METHODOLOGY

Polling Universe: People 18 years of age or older in the city of Jacksonville, Florida.

Completed Surveys:

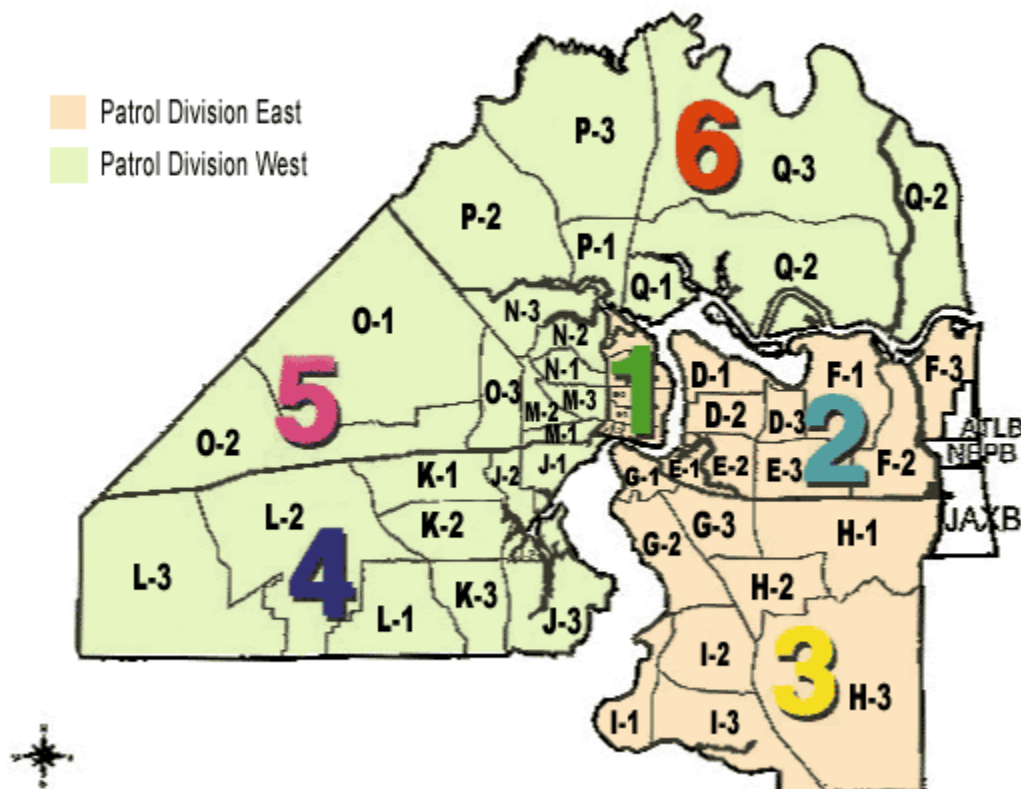
Total Sample	1,711
Patrol Zone 1	203
Patrol Zone 2	298
Patrol Zone 3	305
Patrol Zone 4	305
Patrol Zone 5	293
Patrol Zone 6	307

Field Dates 2016 **November 14 – December 11, 2016**

Margin of sampling error: +/- 2.37%*

*Please note that the margin of sample error for each JSO police Patrol Zone is larger.

ALL ZONES AND SUB-SECTORS





UNF Public Opinion Research Laboratory

The survey was sponsored and funded by the Jacksonville Sheriff's Office and conducted by the Public Opinion Research Lab (PORL) at the University of North Florida (UNF). The PORL is a full-service survey research facility that provides tailored research to fulfill each client's individual needs. Since its opening in March of 2001, the PORL has conducted over 100 public opinion surveys and is a Charter Member of the American Association for Public Opinion Research Transparency Initiative and recent member of the Association of Academic Survey Research Organizations (AASRO). The PORL has a 27-station telephone-polling laboratory that uses Computer Assisted Telephone Interviewing (CATI).

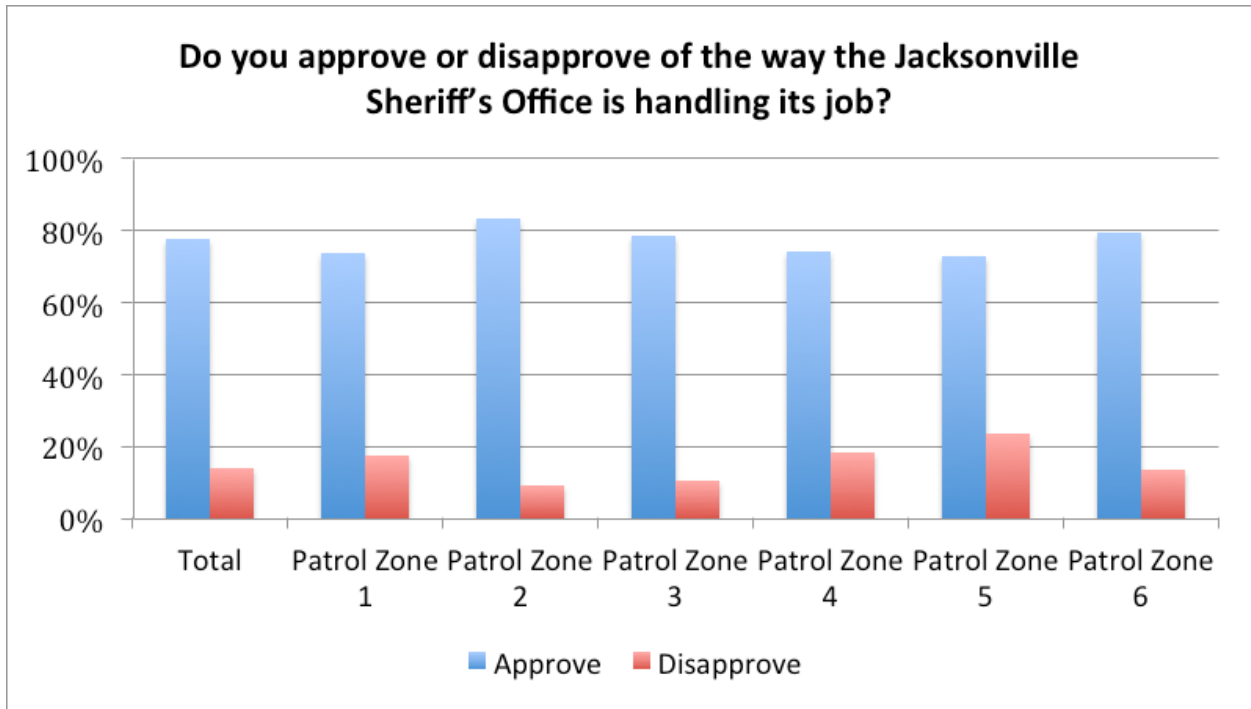
A sample of the polling universe (Jacksonville, Florida residents age 18 and older) was selected through the use of Random-Digit-Dialing methodology for both landlines and cell phones. Scientific Telephone Samples provided all of the telephone numbers used for the survey. The total sample was 1,711 adult Jacksonville, Florida residents and had a response rate of 16.5%. AAPOR Response Rate 4 (RR4) includes an estimate of what proportion of cases of unknown eligibility are actually eligible, and includes partial interviews as completes.

Upon reaching individuals through the landline telephone sample, respondents were selected in the household by being the first qualified participant to be available to participate. The breakdown of completed responses on a cell phone to a landline phone was 81 percent to 18 percent with less than 1 percent unknown. Cell phone sample respondents were selected by being the first qualified participant to answer the phone.

For non-completes with a working residential or cell phone line, at least 5 callbacks were attempted. To ensure a representative sample, surveys were conducted in both English and Spanish. Calls were made from 5:00 p.m. - 9:00 p.m. 7-days a week. Stratified sampling, using the six JSO police Patrol Zones was used for geographical representation. Quotas were placed on each sub group to ensure a large enough sample of completed surveys from each patrol zone. Each JSO police patrol zone was weighted by age, gender and race to the estimated 2015 American Community Survey (ACS). This analysis produced sample data for demographic characteristics of people who are 18 years of age or older and live in Jacksonville, Florida (excluding the Beaches Communities).

For more information about methodology, contact Dr. Michael Binder at porl@unf.edu or (904) 620-2784.

III. SURVEY RESULTS



The overwhelming majority, 78 percent, of Duval County residents approve (strongly or somewhat) of the way the Jacksonville Sheriff's Office is handling its job. Patrol Zone 2 has the highest level of overall approval, 83 percent, and Patrol Zone 5 has the lowest level of overall approval with 73 percent.

Do you approve or disapprove of the way the Jacksonville Sheriff’s Office is handling its job?

	Duval County* n=1711	Patrol Zone 1 n=203	Patrol Zone 2 n=298	Patrol Zone 3 n=305	Patrol Zone 4 n=305	Patrol Zone 5 n=293	Patrol Zone 6 n=307
Strongly Approve	35%	24%	38%	36%	34%	28%	39%
Somewhat Approve	43%	50%	45%	43%	40%	45%	40%
Somewhat Disapprove	7%	10%	5%	5%	9%	12%	7%
Strongly Disapprove	7%	7%	4%	5%	9%	12%	7%
Don’t Know	7%	6%	8%	10%	7%	2%	6%
Refusal	1%	2%	-	1%	1%	2%	1%

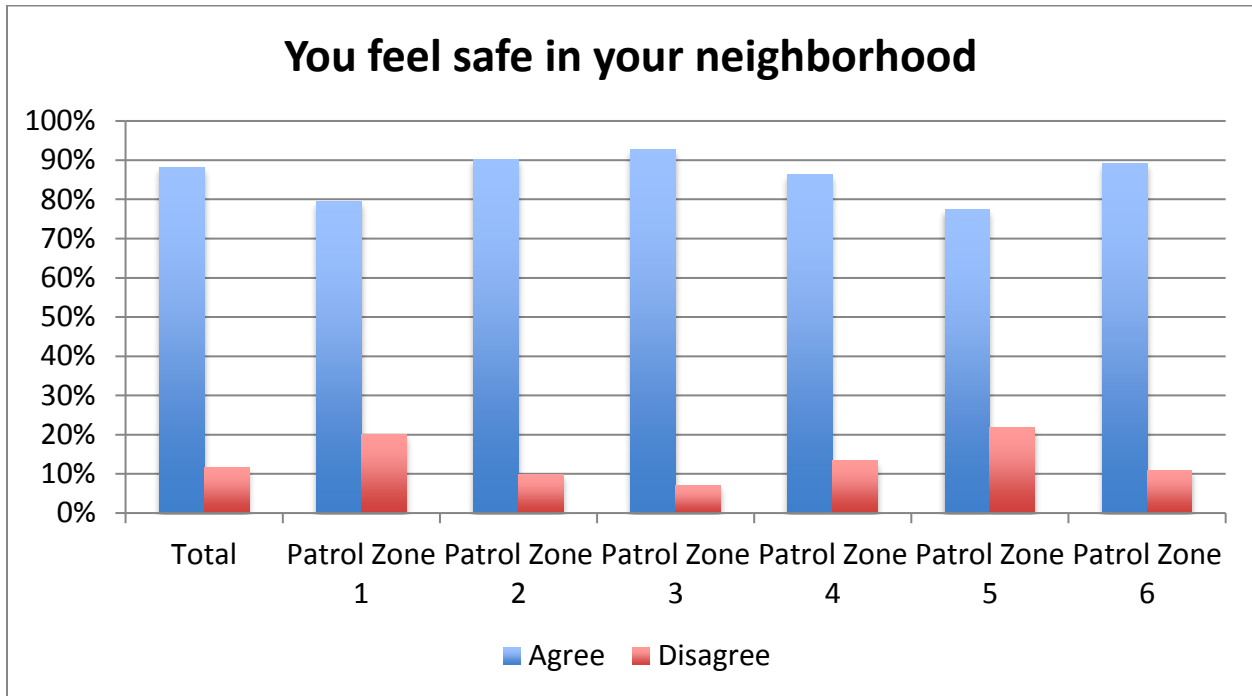
*Adult residents of Duval County, Florida- Not including the Beaches Communities

JSO Approval/Disapproval and Race

	White	Black	Hispanic	Other
Strongly Approve	42%	23%	33%	22%
Somewhat Approve	43%	45%	39%	33%
Somewhat Disapprove	5%	11%	7%	11%
Strongly Disapprove	4%	13%	10%	3%
Don’t Know	6%	5%	10%	31%
Refusal	<1%	2%	1%	-

When asked about the way JSO handles its job, 42 percent of white Duval County residents strongly approve, as did 23 percent of black Duval County respondents. Both blacks and Hispanics have higher percentages (13 and 10) of those who strongly disapprove of the way JSO handles its job than white respondents.

Please tell me whether you agree or disagree with the following statements:



Most Duval County residents, 88 percent, agree (strongly or somewhat) that they feel safe in their neighborhood. Patrol Zone 3 has the highest assessment of neighborhood safety, 93 percent. Patrol Zones 1 and 5 have the highest percentages of respondents who do not (disagreed somewhat or strongly) feel safe in their neighborhoods, with 20 percent and 21 percent respectively.

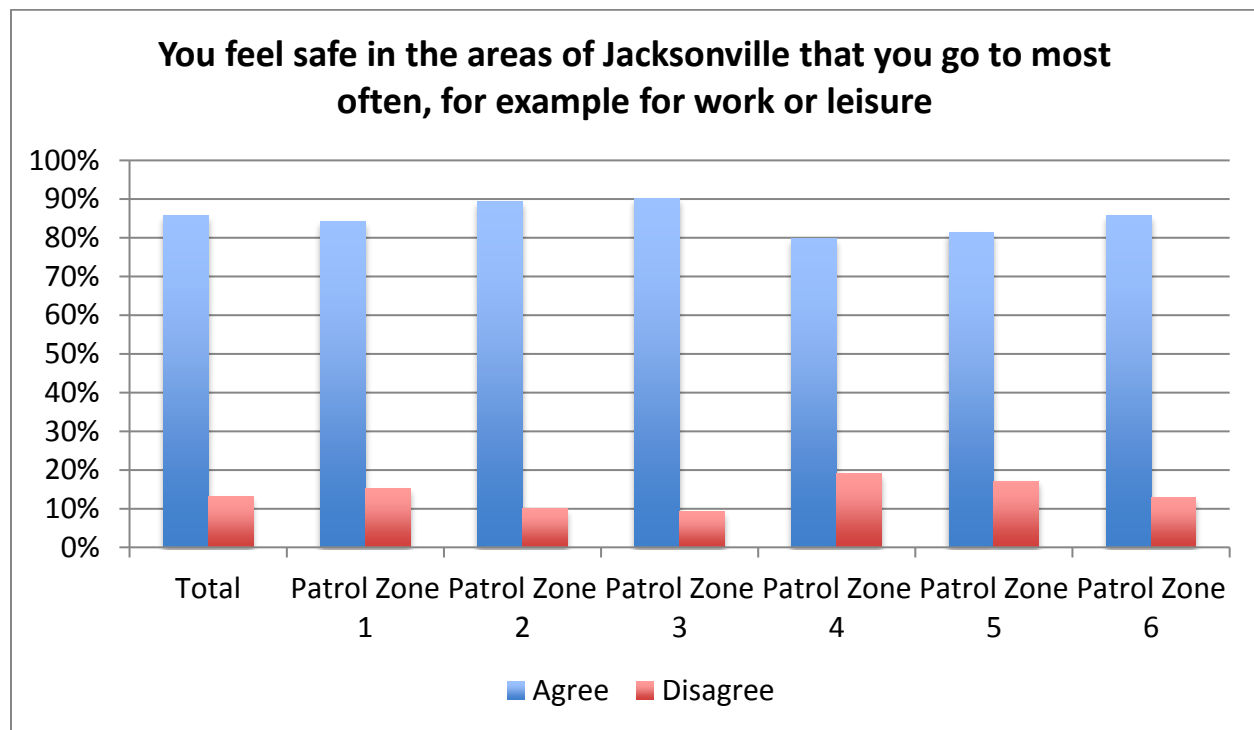
You feel safe in your neighborhood.

	Duval County* n=1711	Patrol Zone 1 n=203	Patrol Zone 2 n=298	Patrol Zone 3 n=305	Patrol Zone 4 n=305	Patrol Zone 5 n=293	Patrol Zone 6 n=307
Strongly Agree	60%	42%	64%	72%	52%	42%	64%
Somewhat Agree	28%	37%	26%	21%	34%	35%	25%
Somewhat Disagree	6%	9%	6%	4%	7%	11%	6%
Strongly Disagree	5%	11%	4%	3%	7%	10%	5%
Don't Know	<1%	1%	-	<1%	<1%	1%	<1%
Refusal	<1%	-	-	<1%	-	-	-

*Adult residents of Duval County, Florida- Not including the Beaches Communities

You feel safe in your neighborhood by Race

	White	Black	Hispanic	Other
Strongly Agree	62%	54%	68%	67%
Somewhat Agree	27%	31%	20%	22%
Somewhat Disagree	7%	5%	8%	7%
Strongly Disagree	4%	9%	5%	4%
Don't Know	<1%	<1%	-	-
Refused	<1%	-	-	-



When asked about other parts of the city frequented for work or leisure, 86 percent of Duval County residents somewhat agree they feel safe in those areas. Patrol Zone 3, 90 percent of residents feel safe where they work and play, while in Patrol Zone 4 the perception of safety is the lowest with 80 percent.

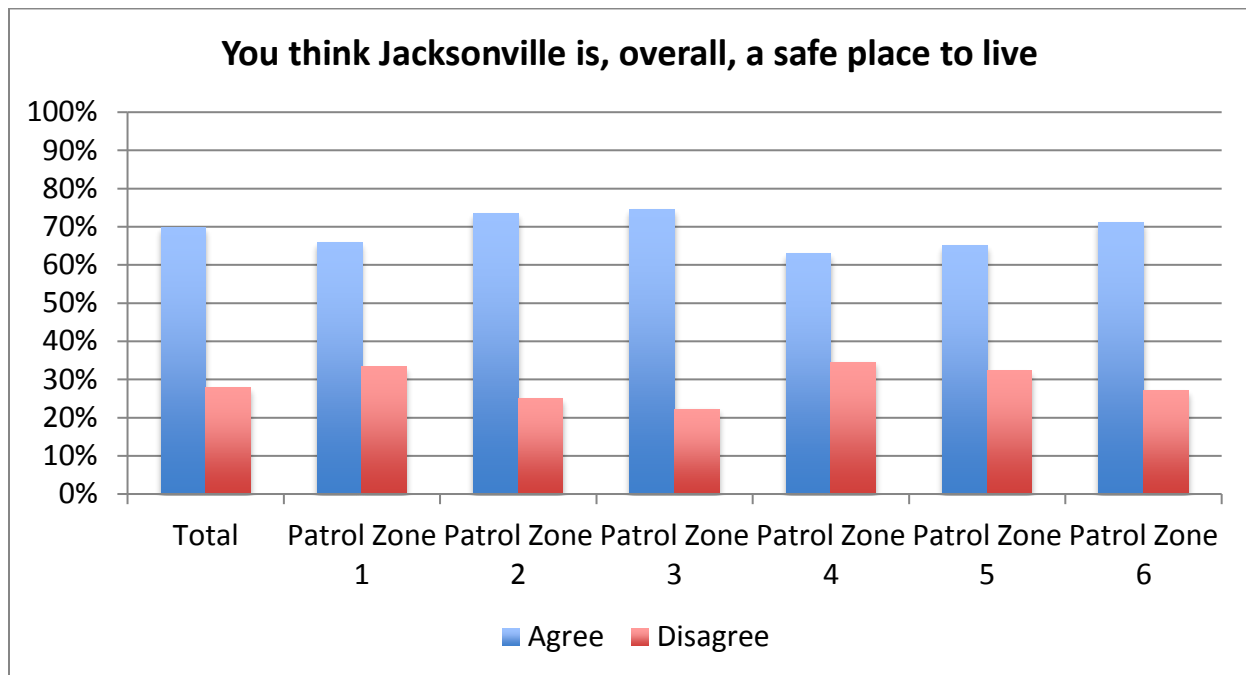
You feel safe in the areas of Jacksonville that you go to most often, for example for work or leisure.

	Duval County* n=1711	Patrol Zone 1 n=203	Patrol Zone 2 n=298	Patrol Zone 3 n=305	Patrol Zone 4 n=305	Patrol Zone 5 n=293	Patrol Zone 6 n=307
Strongly Agree	52%	51%	54%	60%	46%	44%	48%
Somewhat Agree	34%	33%	35%	30%	34%	38%	38%
Somewhat Disagree	7%	8%	7%	6%	10%	8%	6%
Strongly Disagree	6%	7%	3%	3%	9%	9%	6%
Don't Know	1%	1%	1%	1%	1%	2%	1%
Refusal	<1%	-	-	<1%	-	-	<1%

*Adult residents of Duval County, Florida- Not including the Beaches Communities

You feel safe in the areas of Jacksonville that you go to most often, for example for work or leisure by Race

	White	Black	Hispanic	Other
Strongly Agree	54%	48%	59%	47%
Somewhat Agree	35%	34%	26%	34%
Somewhat Disagree	6%	9%	9%	10%
Strongly Disagree	5%	8%	3%	8%
Don't Know	1%	1%	2%	1%
Refused	<1%	-	-	-

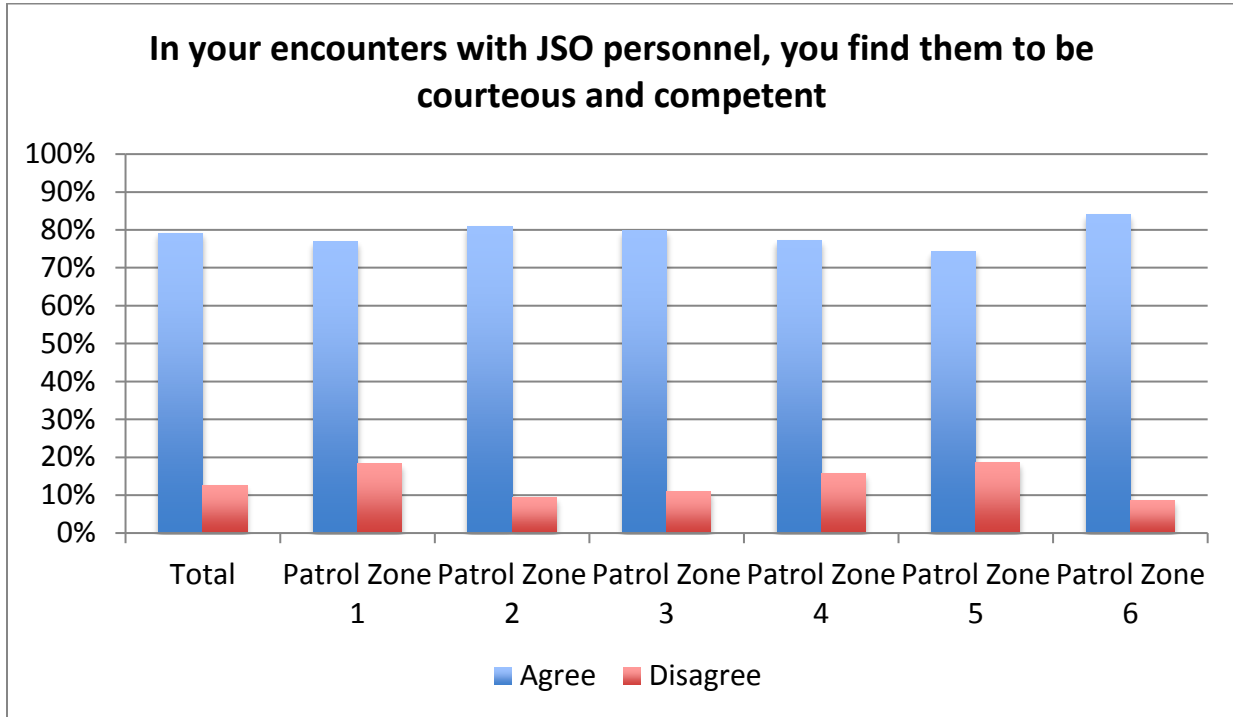


Overall, 70 percent of Duval County residents think (strongly or somewhat) that Jacksonville is a safe place to live. Patrol Zones 2, 3 and 6 have the highest assessments of safety, with 73 percent, 75 percent and 71 percent. However, in Patrol Zones 1 (33 percent), 4 (35 percent) and 5 (32 percent), more than a third of respondents disagreed (strongly or somewhat) that Jacksonville is a safe place to live.

You think Jacksonville is, overall, a safe place to live.

	Duval County* n=1711	Patrol Zone 1 n=203	Patrol Zone 2 n=298	Patrol Zone 3 n=305	Patrol Zone 4 n=305	Patrol Zone 5 n=293	Patrol Zone 6 n=307
Strongly Agree	26%	23%	23%	30%	22%	25%	28%
Somewhat Agree	44%	43%	50%	45%	41%	40%	43%
Somewhat Disagree	15%	18%	16%	12%	19%	16%	12%
Strongly Disagree	13%	15%	9%	10%	15%	16%	15%
Don't Know	2%	1%	2%	3%	2%	2%	2%
Refusal	<1%	-	-	<1%	<1%	1%	-

*Adult residents of Duval County, Florida- Not including the Beaches Communities



In the total sample of Duval County residents, 79 percent agree (strongly or somewhat) that JSO personnel are courteous and competent. Patrol Zone 6 has the highest level of perceived courtesy and competence with 84 percent. Patrol Zone 5 had the most respondents (19 percent) who disagree (strongly or somewhat) that JSO personnel are courteous and competent.

In your encounters with JSO personnel, you find them to be courteous and competent.

	Duval County* n=1711	Patrol Zone 1 n=203	Patrol Zone 2 n=298	Patrol Zone 3 n=305	Patrol Zone 4 n=305	Patrol Zone 5 n=293	Patrol Zone 6 n=307
Strongly Agree	52%	47%	54%	57%	49%	37%	57%
Somewhat Agree	27%	30%	27%	23%	28%	37%	27%
Somewhat Disagree	7%	9%	5%	6%	7%	11%	5%
Strongly Disagree	6%	9%	4%	5%	9%	8%	4%
I have had no interactions with the police	7%	4%	7%	8%	5%	6%	7%
Don't know	1%	1%	2%	1%	2%	1%	-
Refusal	<1%	-	<1%	<1%	<1%	<1%	<1%

*Adult residents of Duval County, Florida- Not including the Beaches Communities

JSO is courteous and competent by Race

	White	Black	Hispanic	Other
Strongly Agree	61%	35%	54%	38%
Somewhat Agree	24%	36%	20%	26%
Somewhat Disagree	4%	11%	9%	6%
Strongly Disagree	4%	10%	8%	4%
I have had no interactions with the police	6%	6%	8%	18%
Don't Know	1%	2%	1%	8%
Refused	<1%	<1%	-	-

When asked if JSO personnel are courteous and competent, there are some racial differences among Duval County residents. While white respondents strongly agree (61 percent), only 35 percent of black respondents strongly agree.



Public Opinion Research Laboratory

JSO is courteous and competent by type of call to the police

	9-1-1 emergency	Non-emergency	Both	Don't Know	Refusal
Strongly Agree	38%	53%	44%	-	73%
Somewhat Agree	35%	28%	25%	1%	-
Somewhat Disagree	10%	9%	8%	-	-
Strongly Disagree	13%	7%	13%	-	-
Don't Know	4%	1%	8%	-	-
Refusal	-	1%	3%	-	27%

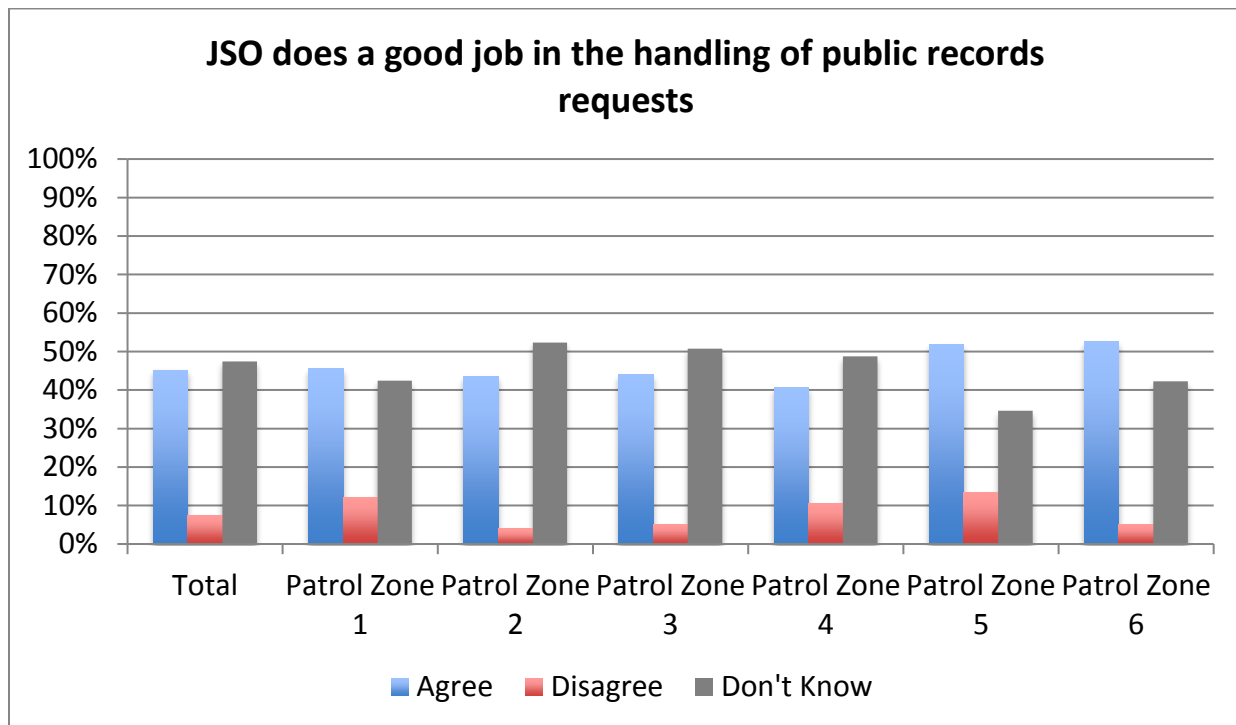
For Duval County residents who called the police in the last year, only 38 percent of those who called 9-1-1 emergency number strongly agree that JSO personnel are courteous and competent. In contrast, 53 percent of those who called the non-emergency number strongly agree with that statement.

Why have you found their behaviors to be discourteous or incompetent?

	Duval County* n=196	Patrol Zone 1 n=28	Patrol Zone 2 n=26	Patrol Zone 3 n=28	Patrol Zone 4 n=43	Patrol Zone 5 n=47	Patrol Zone 6 n=24
Rude, Arrogant, Unfriendly, or Mean	46%	39%	36%	70%	39%	34%	18%
Judge/Assume people guilty, Harassment	8%	12%	10%	11%	3%	2%	9%
General Unprofessionalism	5%	5%	12%	1%	1%	5%	20%
Inflated Sense of Power	5%	6%	8%	8%	5%	-	-
Use of Force against the public	4%	10%	-	-	9%	10%	-
Racial profiling or Stereotyping	6%	11%	2%	4%	2%	16%	16%
Lack of action	5%	4%	6%	-	-	16%	17%
Bad arrest/Pulled over experience	11%	7%	12%	4%	23%	10%	5%
Nonsensical response	2%	-	-	-	8%	2%	-
Other	8%	7%	13%	2%	10%	5%	15%

*Adult residents of Duval County, Florida- Not including the Beaches Communities

Of those respondents who do not think JSO personnel are courteous and competent (strongly or somewhat disagree), 46 percent said they felt that way because JSO personnel were rude, arrogant, unfriendly, or mean. Of those same respondents, Patrol Zone 3 has the highest percentage, 70 percent, who think JSO personnel are rude, arrogant, unfriendly, or mean. Patrol Zones 1 and 3 had 11-12 percent of respondents who think JSO personnel assume guilt or treat people like criminals. In Patrol Zone 6, 20 percent think JSO are generally unprofessional. In Patrol Zones 2 and 3, small percentages (8 percent) think JSO personnel have an inflated sense of power. Patrol Zones 1 and 5 each have 10 percent of respondents who think JSO personnel are discourteous due to the use of force on the public. In Patrol Zones 5 and 6, 16 percent think JSO personnel utilize racial profiling or stereotyping. Patrol Zones 5 and 6 also have the highest percentages of respondents (16-17 percent) who think JSO personnel do not take enough action. Patrol Zone 4 has 23 percent of residents who think JSO personnel are discourteous because of a personal arrest or personal interaction. One note of caution in interpreting these figures is the extremely small sample sizes (24 to 43) within each of the Patrol Zones.

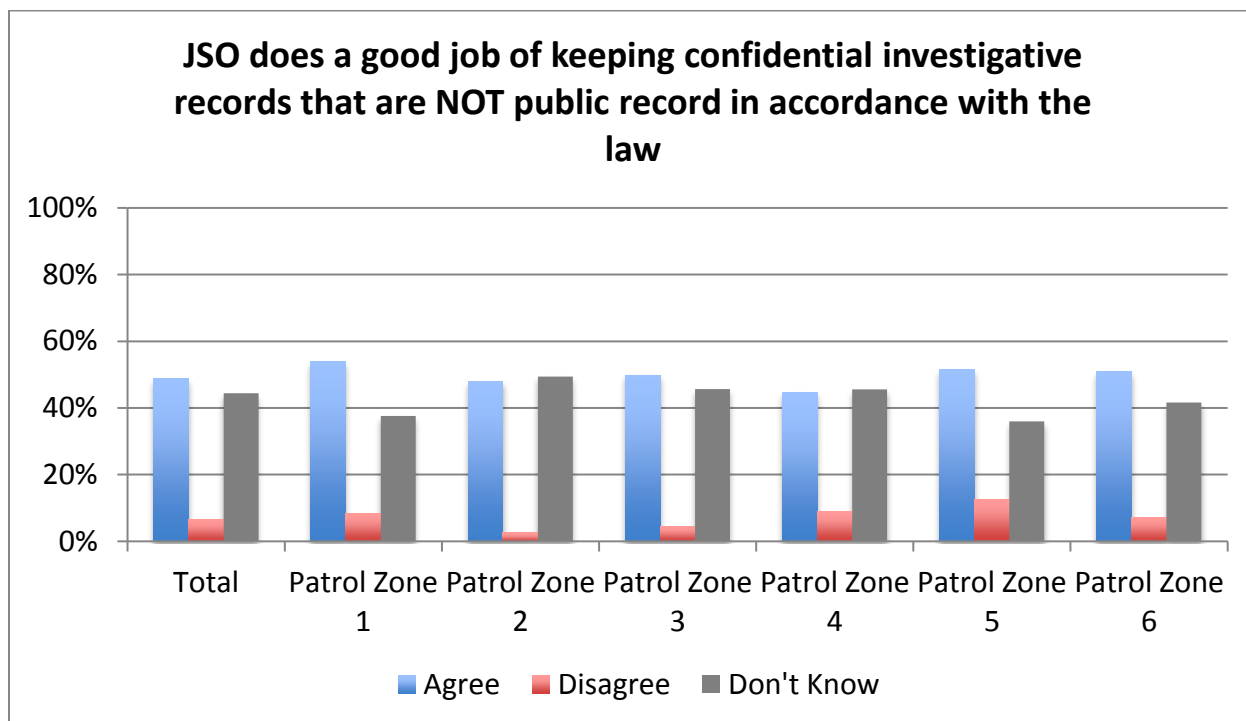


In the total Duval County sample, 45 percent of respondents think JSO does a good job handling public records requests. The percentages are slightly higher in Patrol Zones 5 and 6, with 52 percent. A substantial number of respondents, between 35 and 52 percent, across all zones do not know if JSO does a good job handling public records requests.

JSO does a good job in the handling of public records requests.

	Duval County* n=1711	Patrol Zone 1 n=203	Patrol Zone 2 n=298	Patrol Zone 3 n=305	Patrol Zone 4 n=305	Patrol Zone 5 n=293	Patrol Zone 6 n=307
Strongly Agree	25%	22%	24%	26%	23%	22%	32%
Somewhat Agree	20%	23%	20%	18%	18%	30%	20%
Somewhat Disagree	4%	6%	2%	3%	5%	7%	2%
Strongly Disagree	4%	6%	2%	2%	6%	6%	3%
Don't Know	47%	42%	52%	51%	49%	35%	42%
Refusal	<1%	<1%	<1%	<1%	-	-	-

*Adult residents of Duval County, Florida- Not including the Beaches Communities

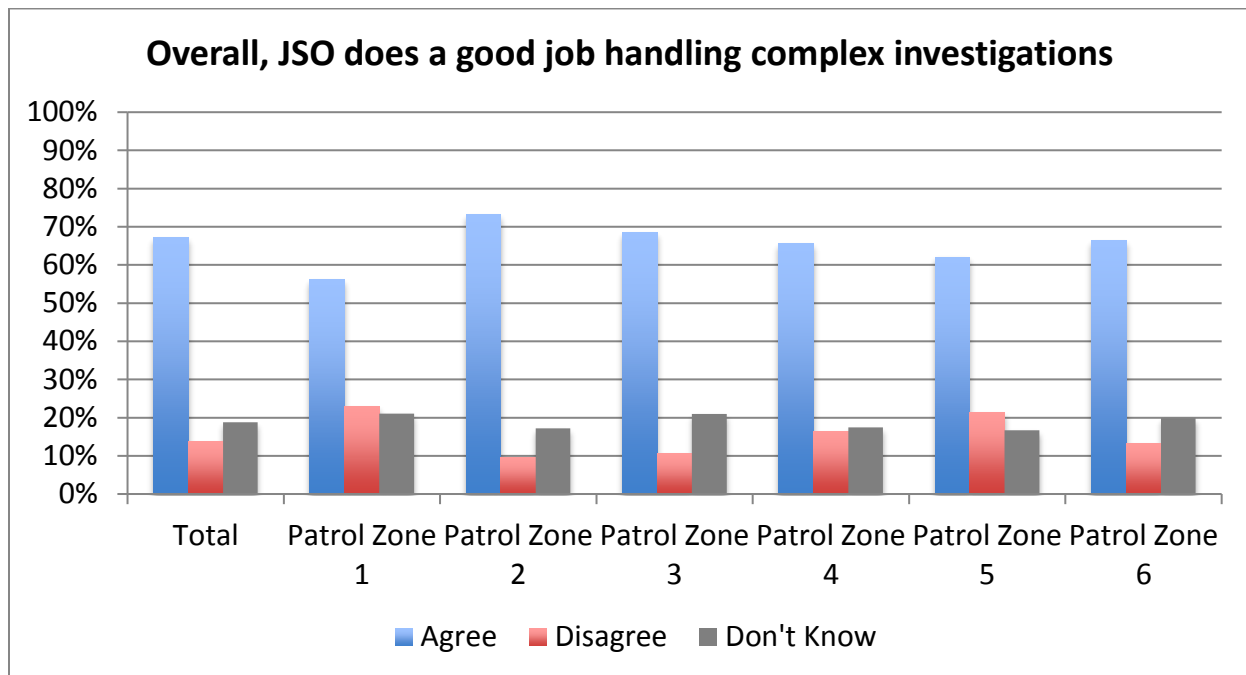


Almost half of the Duval County total sample (49 percent) think that JSO does a good job of keeping confidential investigative records that are NOT public record in accordance with the law. There are minimal differences between patrol zones and a sizeable portion of Duval residents (36-49 percent) that do not know how JSO handles non-public investigative records.

JSO does a good job of keeping confidential investigative records that are NOT public record in accordance with the law.

	Duval County* n=1711	Patrol Zone 1 n=203	Patrol Zone 2 n=298	Patrol Zone 3 n=305	Patrol Zone 4 n=305	Patrol Zone 5 n=293	Patrol Zone 6 n=307
Strongly Agree	29%	26%	31%	30%	27%	24%	30%
Somewhat Agree	20%	28%	17%	19%	18%	27%	21%
Somewhat Disagree	3%	4%	<1%	2%	5%	7%	4%
Strongly Disagree	4%	5%	2%	3%	4%	6%	4%
Don't Know	44%	38%	49%	46%	46%	36%	42%
Refusal	<1%	-	-	<1%	1%	-	<1%

*Adult residents of Duval County, Florida- Not including the Beaches Communities



Overall, 68 percent of Duval County residents think JSO does a good job handling complex investigations. Patrol Zone 2 has the highest percentage of respondents who agree with that statement, 73 percent. Patrol Zone 1 has the lowest percentage of respondents who agreed with that statement, with 56 percent.

Overall, JSO does a good job handling complex investigations.

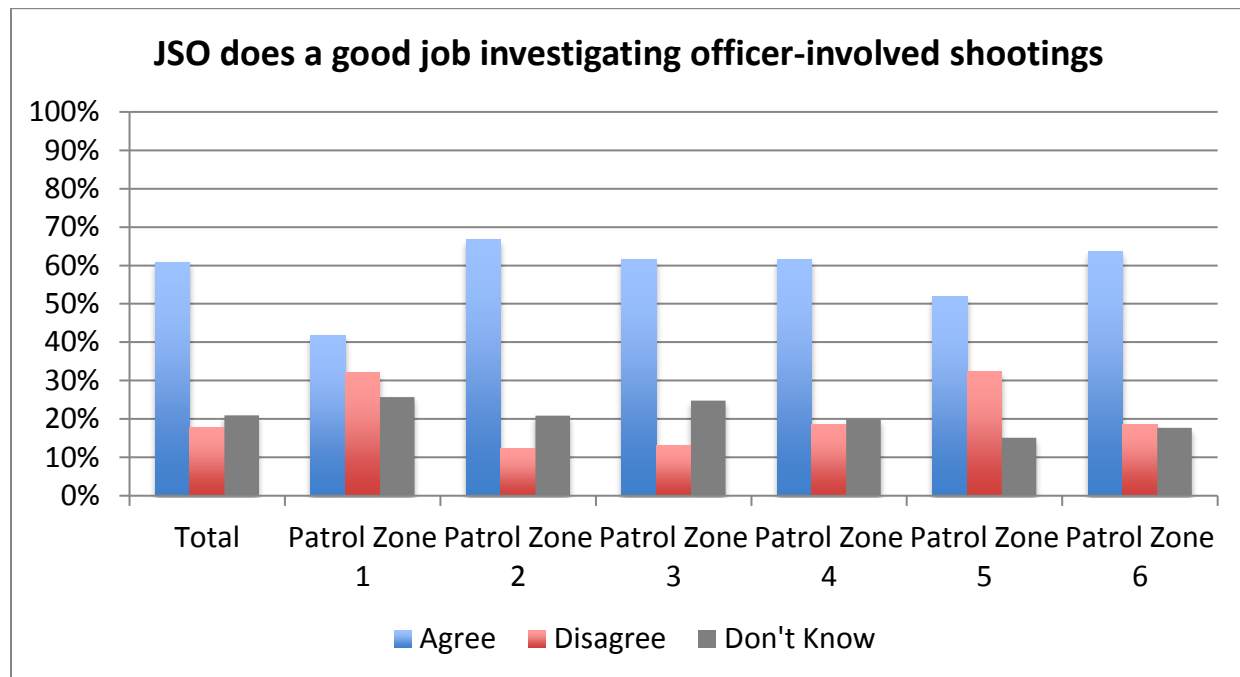
	Duval County* n=1711	Patrol Zone 1 n=203	Patrol Zone 2 n=298	Patrol Zone 3 n=305	Patrol Zone 4 n=305	Patrol Zone 5 n=293	Patrol Zone 6 n=307
Strongly Agree	35%	26%	39%	37%	34%	27%	34%
Somewhat Agree	33%	30%	34%	32%	31%	35%	32%
Somewhat Disagree	6%	13%	5%	5%	8%	8%	7%
Strongly Disagree	7%	10%	5%	6%	9%	14%	6%
Don't Know	19%	21%	17%	21%	17%	17%	20%
Refusal	<1%	-	-	<1%	<1%	-	<1%

*Adult residents of Duval County, Florida- Not including the Beaches Communities

JSO handling of complex investigations by Race

	White	Black	Hispanic	Other
Strongly Agree	41%	23%	34%	30%
Somewhat Agree	31%	35%	32%	38%
Somewhat Disagree	5%	9%	10%	3%
Strongly Disagree	5%	14%	4%	4%
Don't Know	18%	18%	20%	25%
Refused	-	1%	-	-

More white Duval County residents (41 percent) strongly agree that JSO does a good job handling complex investigations than black (23 percent) or Hispanic (34 percent) respondents.



Most Duval County residents (61 percent) think JSO does a good job investigating officer-involved shootings. However, more than a third of residents in Patrol Zones 1 and 5 (32 percent) disagree that JSO does a good job investigating officer-involved shootings.

JSO does a good job investigating officer-involved shootings.

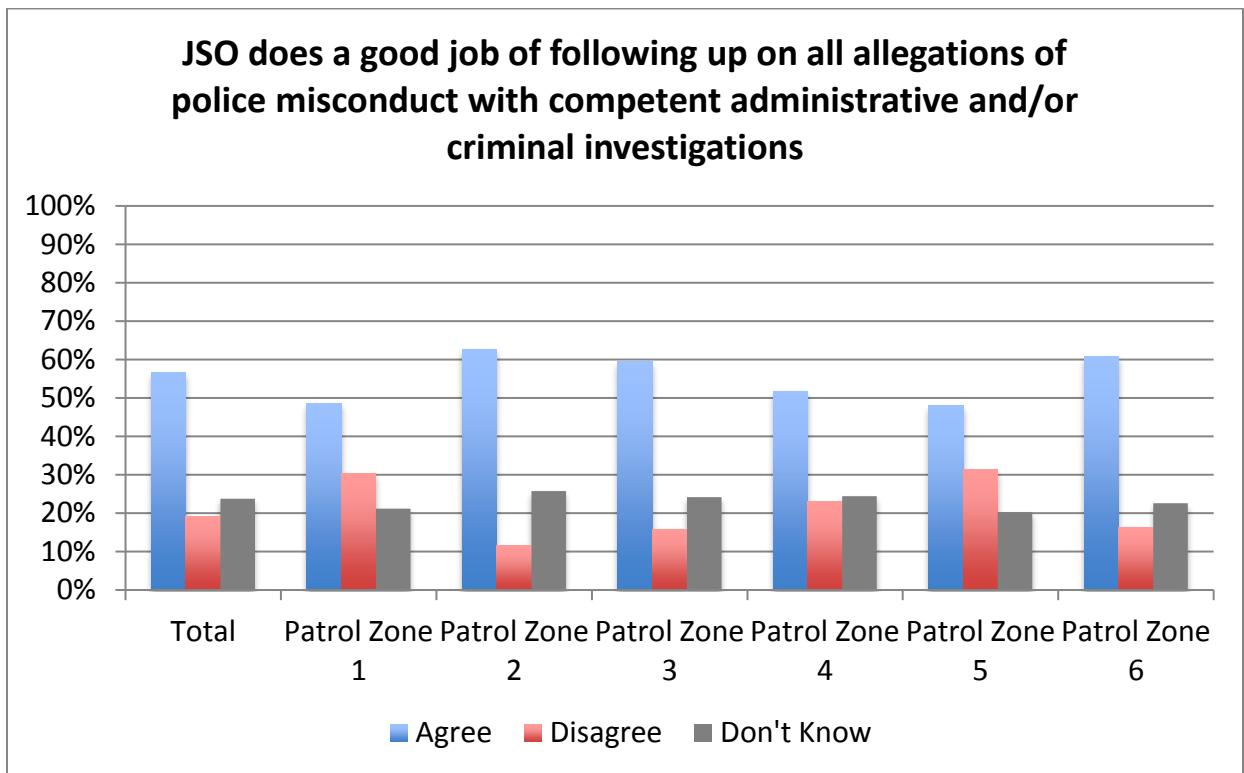
	Duval County* n=1711	Patrol Zone 1 n=203	Patrol Zone 2 n=298	Patrol Zone 3 n=305	Patrol Zone 4 n=305	Patrol Zone 5 n=293	Patrol Zone 6 n=307
Strongly Agree	32%	19%	40%	31%	33%	22%	37%
Somewhat Agree	29%	23%	27%	31%	29%	30%	26%
Somewhat Disagree	8%	11%	6%	7%	8%	10%	7%
Strongly Disagree	10%	21%	7%	6%	10%	22%	12%
Don't Know	21%	26%	21%	25%	20%	15%	18%
Refusal	<1%	1%	-	1%	-	1%	-

*Adult residents of Duval County, Florida- Not including the Beaches Communities

JSO handling of officer-involved shootings by Race

	White	Black	Hispanic	Other
Strongly Agree	42%	16%	36%	14%
Somewhat Agree	29%	28%	25%	33%
Somewhat Disagree	4%	15%	8%	8%
Strongly Disagree	5%	24%	5%	7%
Don't Know	21%	17%	26%	37%
Refused	<1%	<1%	-	1%

While the majority of the total Duval County sample (61 percent) thinks JSO does a good job investigating officer-involved shootings, whites are more likely to strongly agree than blacks or Hispanics. There is a sizeable difference for those who strongly disagree with the statement: JSO does a good job investigating officer-involved shootings, with 24 percent for blacks and only 5 percent for whites and for Hispanics.



More than half of the total Duval County sample, 57 percent, agree (strongly or somewhat) that JSO does a good job of following up on all allegations of police misconduct with competent administrative and/or criminal investigations. In Patrol Zone 2, the percentage is the highest, with 63 percent who think JSO does a good job following up on allegations. Patrol Zones 1 and 5 had the greatest percentage of those who disagreed (strongly or somewhat) with that statement, with 31 percent for each zone.

JSO does a good job of following up on all allegations of police misconduct with competent administrative and/or criminal investigations.

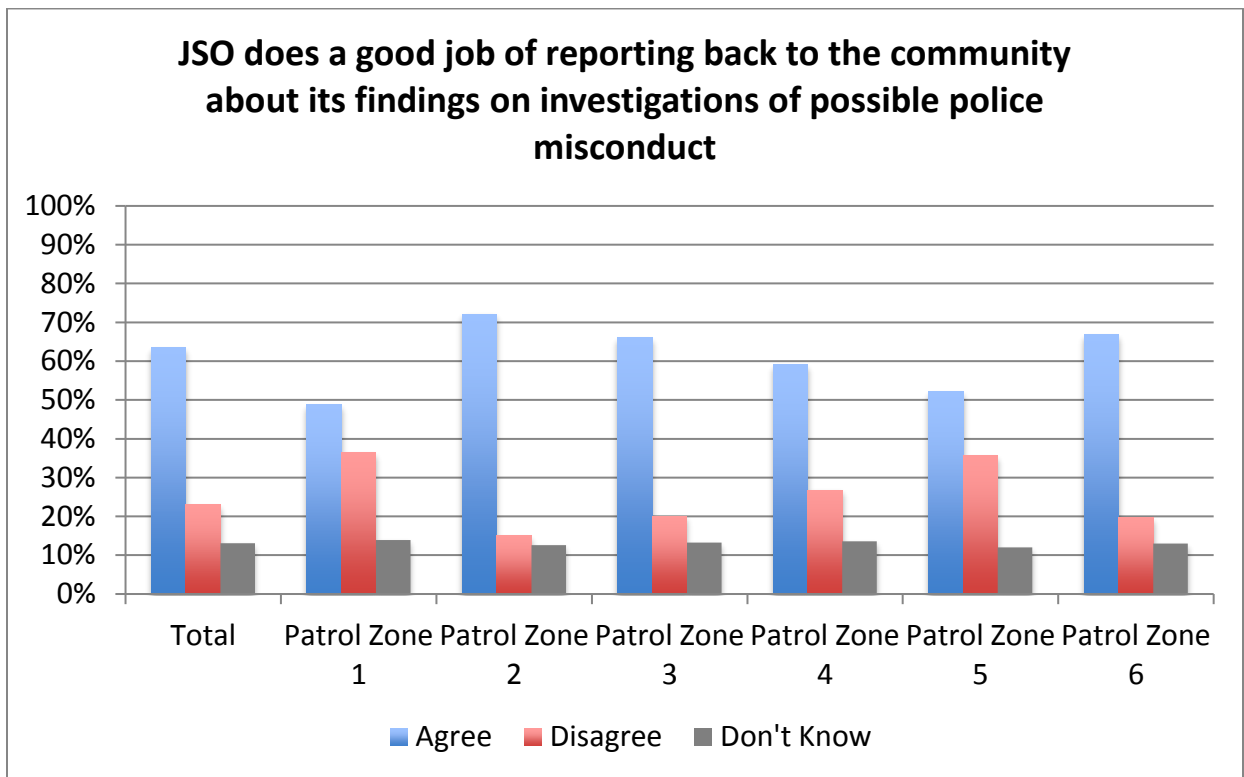
	Duval County* n=1711	Patrol Zone 1 n=203	Patrol Zone 2 n=298	Patrol Zone 3 n=305	Patrol Zone 4 n=305	Patrol Zone 5 n=293	Patrol Zone 6 n=307
Strongly Agree	28%	16%	31%	32%	25%	20%	27%
Somewhat Agree	29%	32%	32%	27%	27%	28%	34%
Somewhat Disagree	9%	12%	4%	11%	9%	11%	10%
Strongly Disagree	10%	19%	8%	5%	14%	20%	7%
Don't Know	24%	21%	26%	24%	24%	20%	23%
Refusal	<1%	-	-	1%	1%	1%	<1%

*Adult residents of Duval County, Florida- Not including the Beaches Communities

JSO does a good job of following up on all allegations of police misconduct by Race

	White	Black	Hispanic	Other
Strongly Agree	34%	15%	35%	20%
Somewhat Agree	28%	31%	19%	40%
Somewhat Disagree	6%	13%	14%	8%
Strongly Disagree	6%	21%	5%	5%
Don't Know	26%	19%	27%	26%
Refused	1%	<1%	-	<1%

In Duval County, 21 percent of black residents strongly disagree that JSO does a good job of following up on all allegations of police misconduct, whereas 5 percent of Hispanics and 6 percent of whites feel that way.



Of the Duval County total sample, 64 percent think that JSO does a good job of reporting back to the community about its findings on investigations of possible police misconduct. In Patrol Zone 2, 73 percent of respondents agree with that statement. In Patrol Zones 1 and 5, 36 percent of residents *disagree* that JSO does a good job of reporting back to the community about its findings on investigations of possible police misconduct.

JSO does a good job of reporting back to the community about its findings on investigations of possible police misconduct.

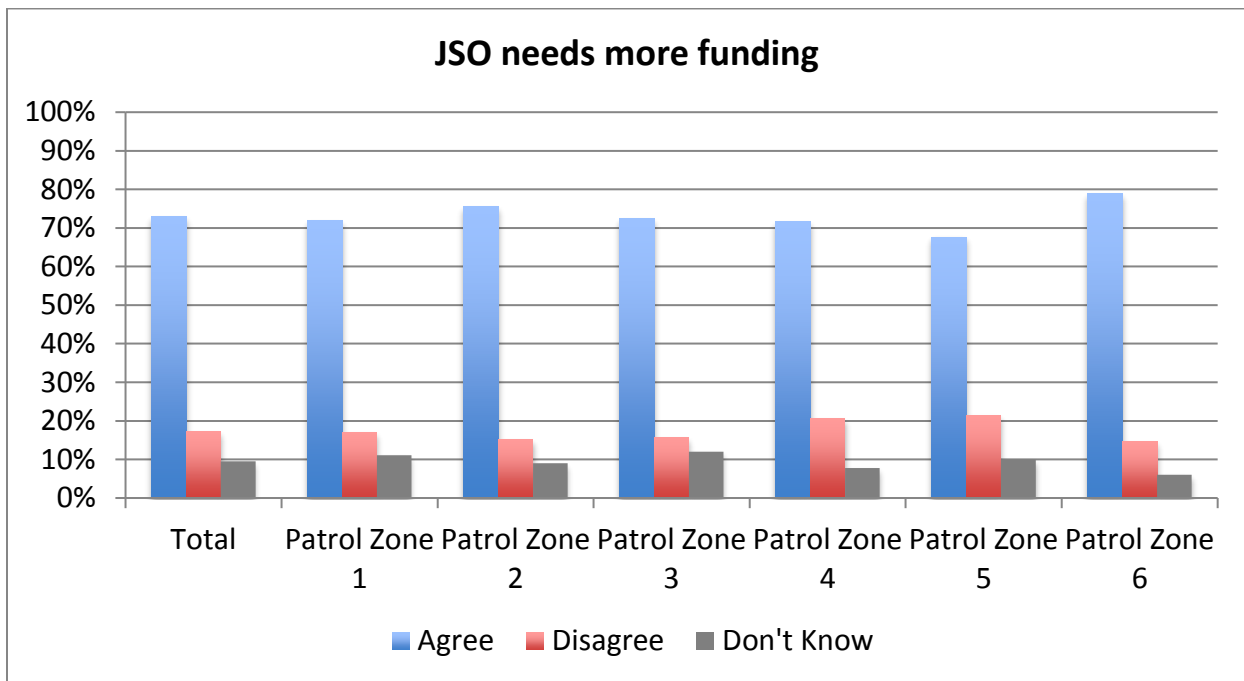
	Duval County* n=1711	Patrol Zone 1 n=203	Patrol Zone 2 n=298	Patrol Zone 3 n=305	Patrol Zone 4 n=305	Patrol Zone 5 n=293	Patrol Zone 6 n=307
Strongly Agree	30%	18%	34%	35%	27%	21%	30%
Somewhat Agree	34%	31%	39%	31%	32%	31%	37%
Somewhat Disagree	11%	12%	8%	11%	13%	12%	10%
Strongly Disagree	12%	24%	8%	9%	14%	24%	10%
Don't Know	13%	14%	13%	13%	14%	12%	13%
Refusal	<1%	1%	<1%	1%	<1%	<1%	1%

*Adult residents of Duval County, Florida- Not including the Beaches Communities

Reporting back to the community about its findings on investigations by Race

	White	Black	Hispanic	Other
Strongly Agree	35%	19%	36%	23%
Somewhat Agree	36%	31%	20%	38%
Somewhat Disagree	9%	14%	14%	13%
Strongly Disagree	6%	26%	11%	10%
Don't Know	14%	10%	19%	16%
Refused	<1%	<1%	-	<1%

Almost half of black Duval County residents, 40 percent, and 25 percent of Hispanics disagree (strongly or somewhat) that JSO does a good job of reporting back to the community about its findings on investigations of possible police misconduct.



The vast majority of the total sample (73 percent) think that JSO needs more funding. There is a slight decrease in Patrol Zone 5, in which 68 percent of respondents think JSO needs more funding.

JSO needs more funding.

	Duval County* n=1711	Patrol Zone 1 n=203	Patrol Zone 2 n=298	Patrol Zone 3 n=305	Patrol Zone 4 n=305	Patrol Zone 5 n=293	Patrol Zone 6 n=307
Strongly Agree	52%	53%	57%	51%	53%	45%	56%
Somewhat Agree	21%	19%	18%	21%	19%	23%	23%
Somewhat Disagree	8%	6%	9%	8%	8%	7%	7%
Strongly Disagree	9%	11%	6%	8%	12%	15%	7%
Don't Know	9%	11%	9%	12%	8%	10%	6%
Refusal	<1%	-	<1%	<1%	-	1%	1%

*Adult residents of Duval County, Florida- Not including the Beaches Communities

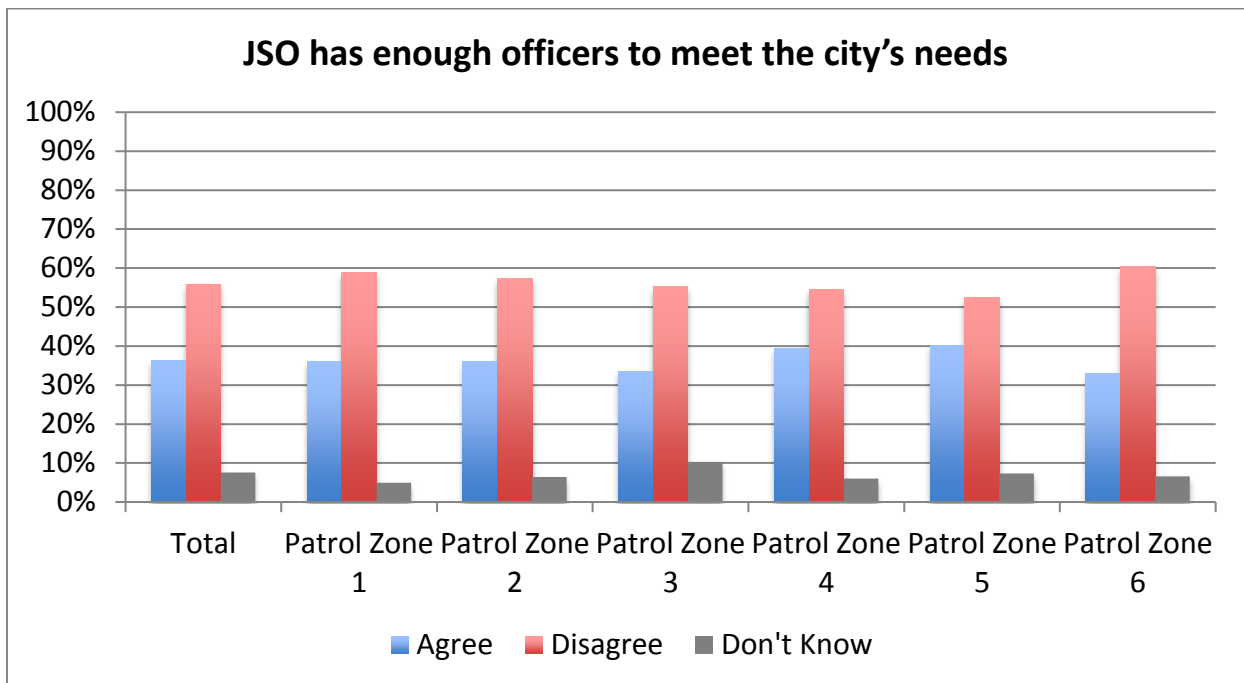
JSO needs more funding by Race

	White	Black	Hispanic	Other
Strongly Agree	56%	48%	51%	42%
Somewhat Agree	19%	22%	22%	26%
Somewhat Disagree	8%	9%	7%	3%
Strongly Disagree	8%	13%	10%	8%
Don't Know	9%	8%	11%	20%
Refused	<1%	<1%	<1%	-

Feel safe in neighborhood by JSO needs more funding

JSO needs more funding	Feel safe in their neighborhood					
	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Don't Know	Refusal
Strongly Agree	54%	50%	55%	46%	35%	99%
Somewhat Agree	19%	24%	22%	16%	-	-
Somewhat Disagree	8%	8%	9%	5%	8%	-
Strongly Disagree	8%	9%	4%	29%	40%	-
Don't Know	10%	9%	10%	3%	17%	-
Refusal	<1%	<1%	1%	1%	-	<1%

Almost half of those who say they do not feel safe in their neighborhood (46 percent) support more funding for JSO. However, almost a third of those who do not feel safe in their neighborhood (29 percent) also think that JSO does not need more funding.



The majority of Duval County residents (55 percent) do not think that JSO has enough officers to meet the city's needs. Patrol Zone 6 has the largest percentage of residents (60 percent) who think JSO needs more officers to meet the city's needs.

JSO has enough officers to meet the city's needs.

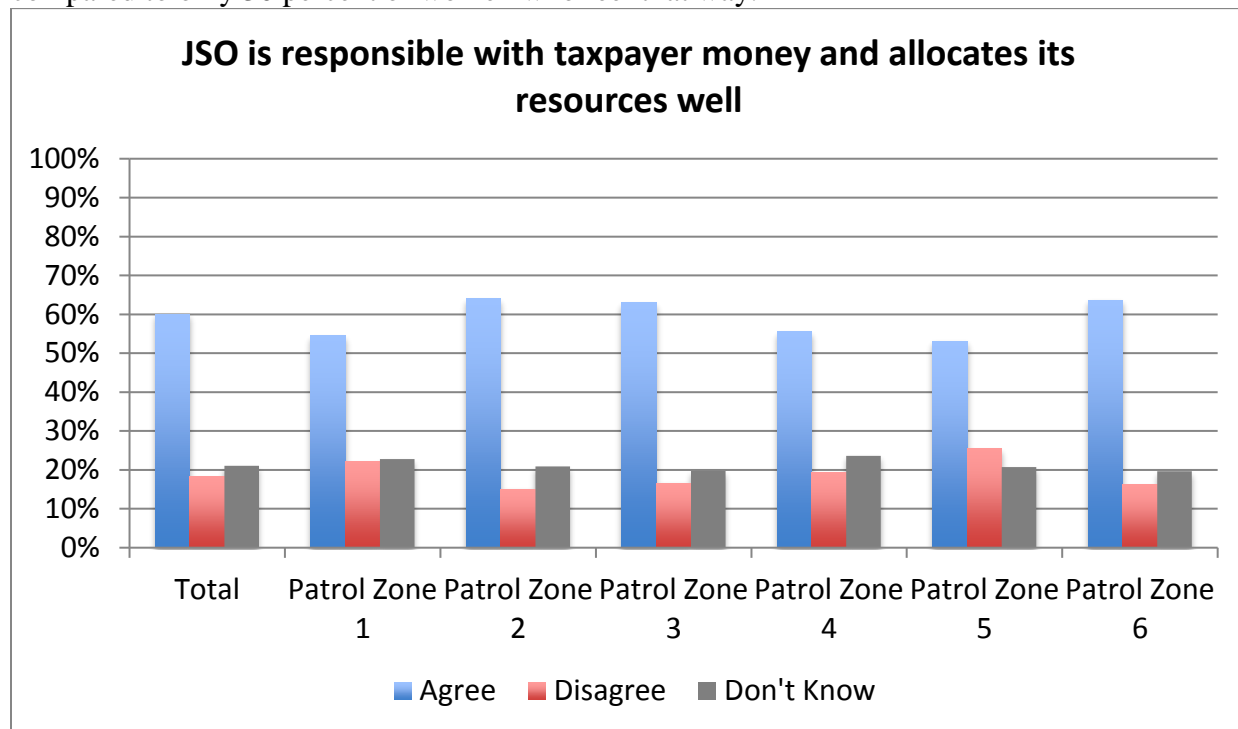
	Duval County* n=1711	Patrol Zone 1 n=203	Patrol Zone 2 n=298	Patrol Zone 3 n=305	Patrol Zone 4 n=305	Patrol Zone 5 n=293	Patrol Zone 6 n=307
Strongly Agree	13%	13%	12%	12%	17%	15%	11%
Somewhat Agree	23%	23%	24%	22%	23%	25%	22%
Somewhat Disagree	20%	22%	21%	22%	18%	20%	19%
Strongly Disagree	35%	37%	36%	33%	36%	33%	42%
Don't Know	8%	5%	6%	10%	6%	7%	7%
Refusal	<1%	-	<1%	<1%	-	-	<1%

*Adult residents of Duval County, Florida- Not including the Beaches Communities

Enough JSO officers to meet the city’s needs by Gender

	Men	Women
Strongly Agree	17%	10%
Somewhat Agree	26%	20%
Somewhat Disagree	20%	21%
Strongly Disagree	30%	40%
Don’t Know	6%	9%
Refusal	-	1%

For men in Duval County, 43 percent think JSO has enough officers to meet the city’s needs, compared to only 30 percent of women who feel that way.



Of the Duval County total sample, 60 percent of respondents think that JSO is responsible with taxpayer money and allocates its resources well. There is less agreement with this statement in Patrol Zone 5, with 53 percent. Approximately a fifth of the total sample, 20-24 percent, do not know if JSO is responsible with taxpayer money and allocates its resources well.

JSO is responsible with taxpayer money and allocates its resources well.

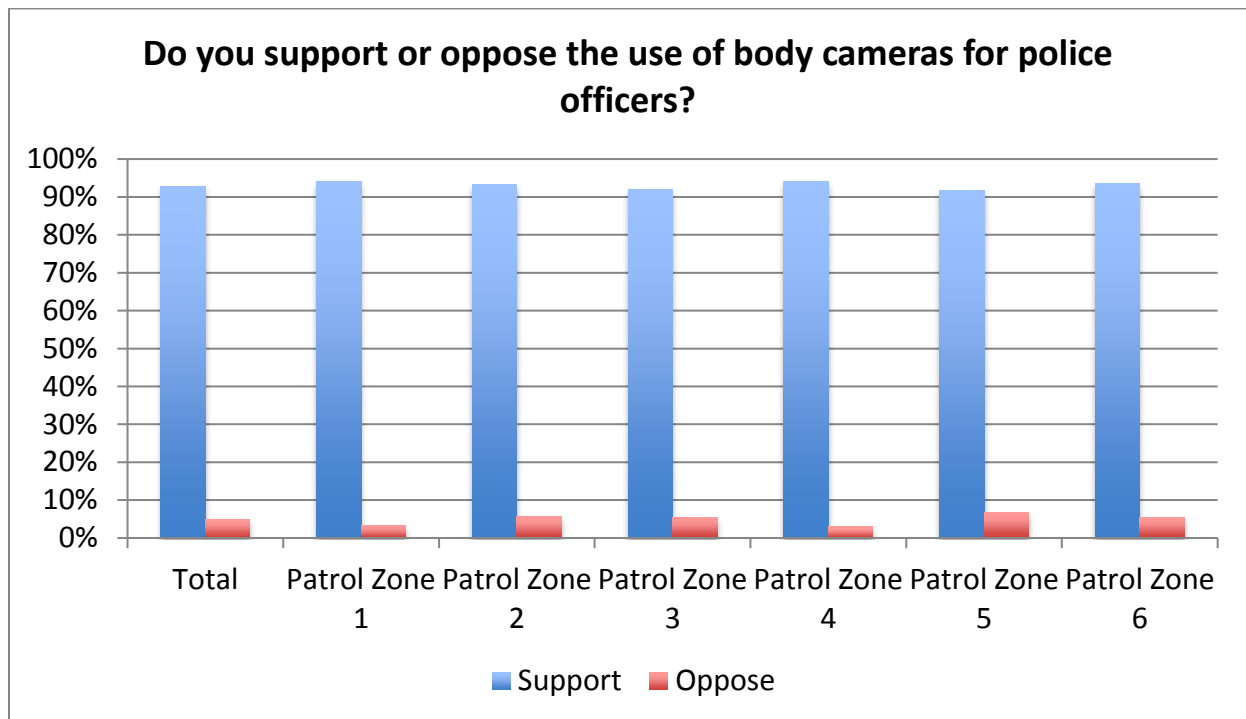
	Duval County* n=1711	Patrol Zone 1 n=203	Patrol Zone 2 n=298	Patrol Zone 3 n=305	Patrol Zone 4 n=305	Patrol Zone 5 n=293	Patrol Zone 6 n=307
Strongly Agree	24%	19%	26%	27%	23%	17%	28%
Somewhat Agree	36%	35%	38%	36%	32%	37%	36%
Somewhat Disagree	8%	13%	7%	9%	9%	11%	6%
Strongly Disagree	10%	10%	8%	8%	11%	15%	10%
Don't Know	21%	23%	21%	20%	24%	21%	20%
Refusal	1%	<1%	-	1%	1%	1%	1%

*Adult residents of Duval County, Florida- Not including the Beaches Communities

Responsible with taxpayer money and allocates its resources well by Race

	White	Black	Hispanic	Other
Strongly Agree	29%	16%	28%	13%
Somewhat Agree	36%	36%	31%	37%
Somewhat Disagree	8%	11%	5%	10%
Strongly Disagree	6%	18%	11%	4%
Don't Know	20%	19%	25%	32%
Refused	1%	<1%	-	4%

In Duval County, more white (29 percent) and Hispanic (28 percent) residents than black (16 percent) strongly agree that JSO is responsible with taxpayer money and allocates its resources well.



Do you support or oppose the use of body cameras for police officers?

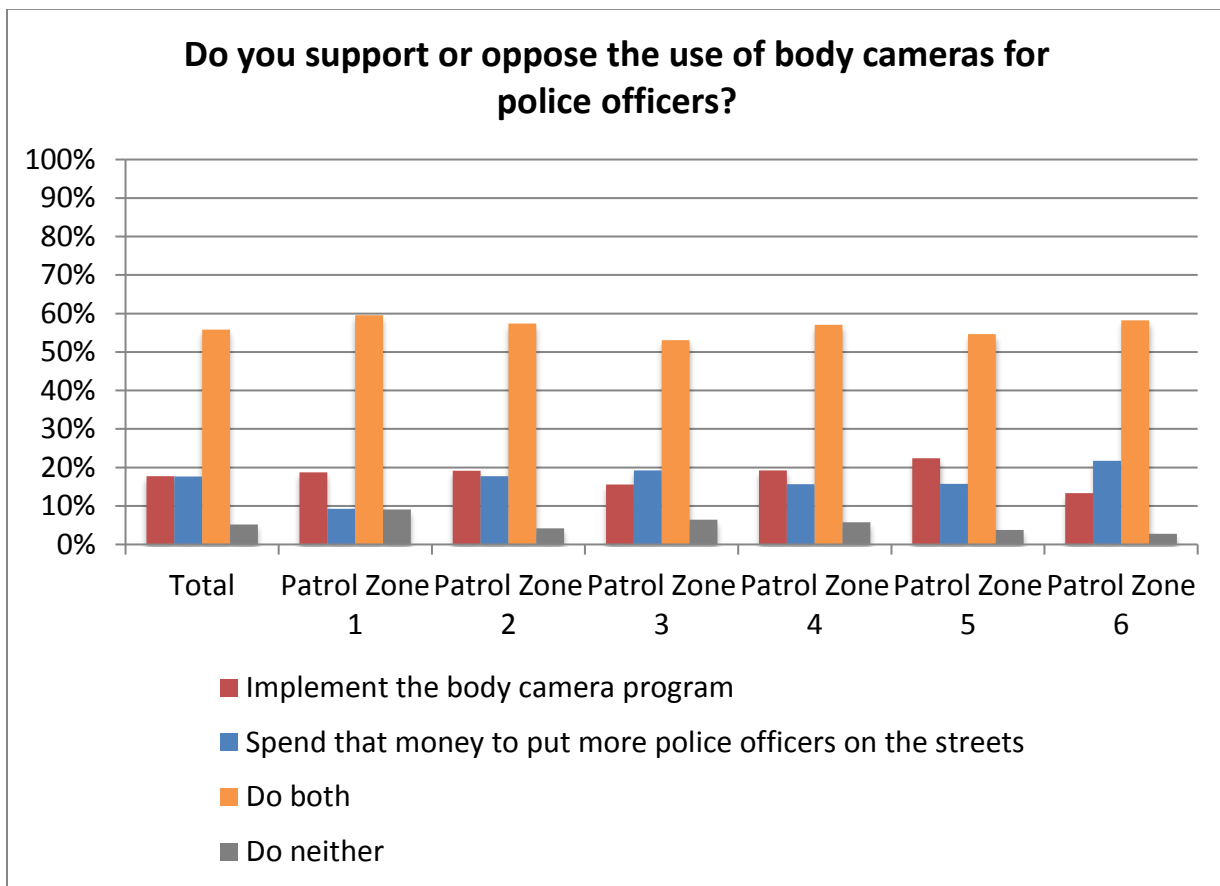
	Duval County* n=1711	Patrol Zone 1 n=203	Patrol Zone 2 n=298	Patrol Zone 3 n=305	Patrol Zone 4 n=305	Patrol Zone 5 n=293	Patrol Zone 6 n=307
Strongly Support	78%	83%	78%	74%	80%	83%	80%
Somewhat Support	15%	11%	16%	18%	14%	9%	14%
Somewhat Oppose	3%	1%	4%	4%	<1%	4%	3%
Strongly Oppose	2%	3%	2%	1%	3%	3%	2%
Don't Know	2%	2%	1%	2%	3%	1%	1%
Refusal	<1%	-	-	<1%	<1%	-	-

*Adult residents of Duval County, Florida- Not including the Beaches Communities

The support in Duval County for the use of body cameras is unequivocal, 93 percent of respondents support the practice. There is almost no variation across Patrol Zones.

Body cameras for police officers by Race

	White	Black	Hispanic	Other
Strongly Support	75%	86%	81%	72%
Somewhat Support	17%	9%	12%	22%
Somewhat Oppose	3%	2%	3%	4%
Strongly Oppose	2%	3%	3%	0%
Don't Know	3%	1%	1%	3%
Refused	0%	0%	0%	0%

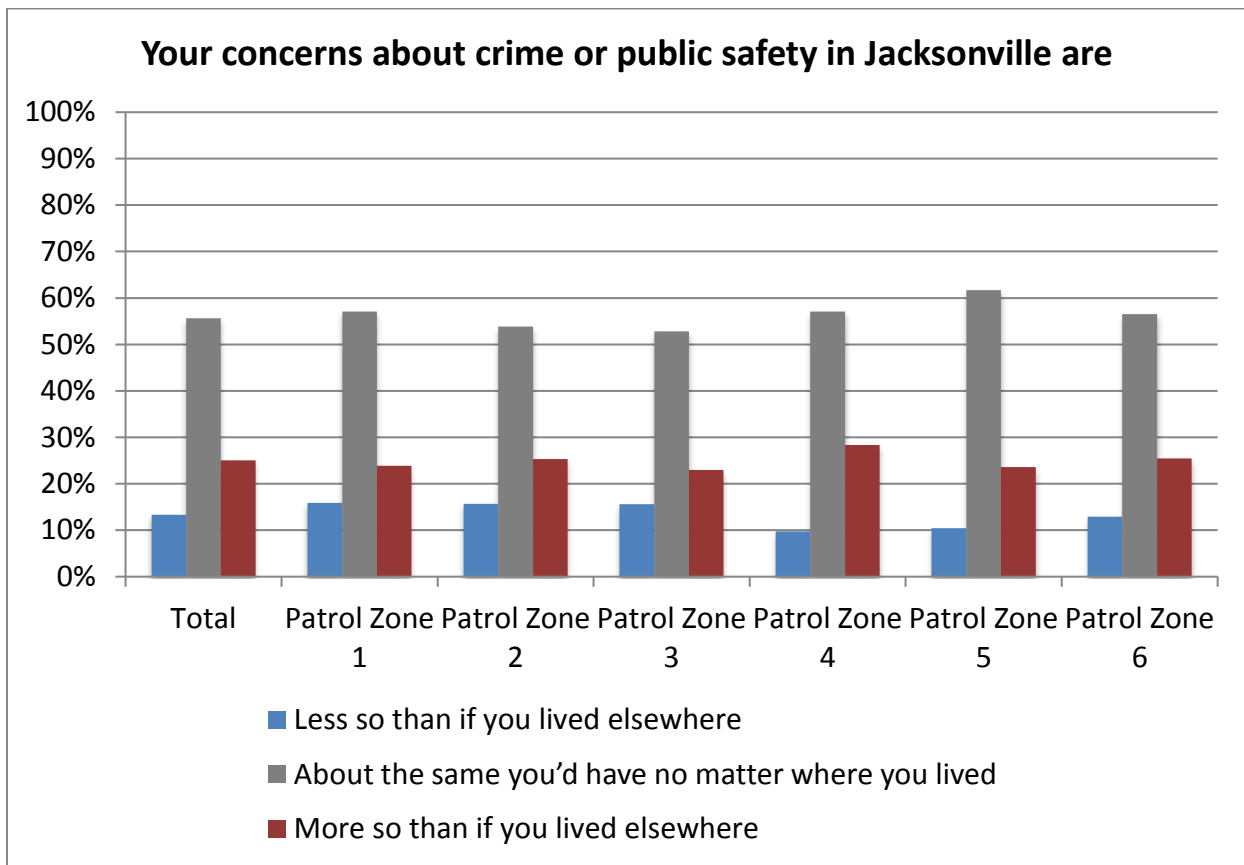


Regardless of the projected cost, more than half of Duval County residents (56 percent) would like to implement the body camera program and spend money to put more police officers on the streets.

If adopted by JSO, the body camera program is projected to cost upwards of \$25 million over the next 10 years. Would you...

	Duval County* n=1711	Patrol Zone 1 n=203	Patrol Zone 2 n=298	Patrol Zone 3 n=305	Patrol Zone 4 n=305	Patrol Zone 5 n=293	Patrol Zone 6 n=307
Like to implement the body camera program	18%	19%	19%	16%	19%	22%	13%
Rather spend that money to put more police officers on the streets	18%	9%	18%	19%	16%	16%	22%
Do Both	56%	60%	57%	53%	57%	55%	58%
Do Neither	5%	9%	4%	6%	6%	4%	3%
Don't Know	3%	2%	1%	5%	2%	3%	4%
Refusal	1%	1%	<1%	1%	1%	-	<1%

*Adult residents of Duval County, Florida- Not including the Beaches Communities



The majority of Duval County residents (56 percent) think their concerns about crime or public safety in Jacksonville are about the same they would have no matter where they lived. Roughly a quarter of respondents (23-28 percent) think public safety concerns are greater than if they lived elsewhere.

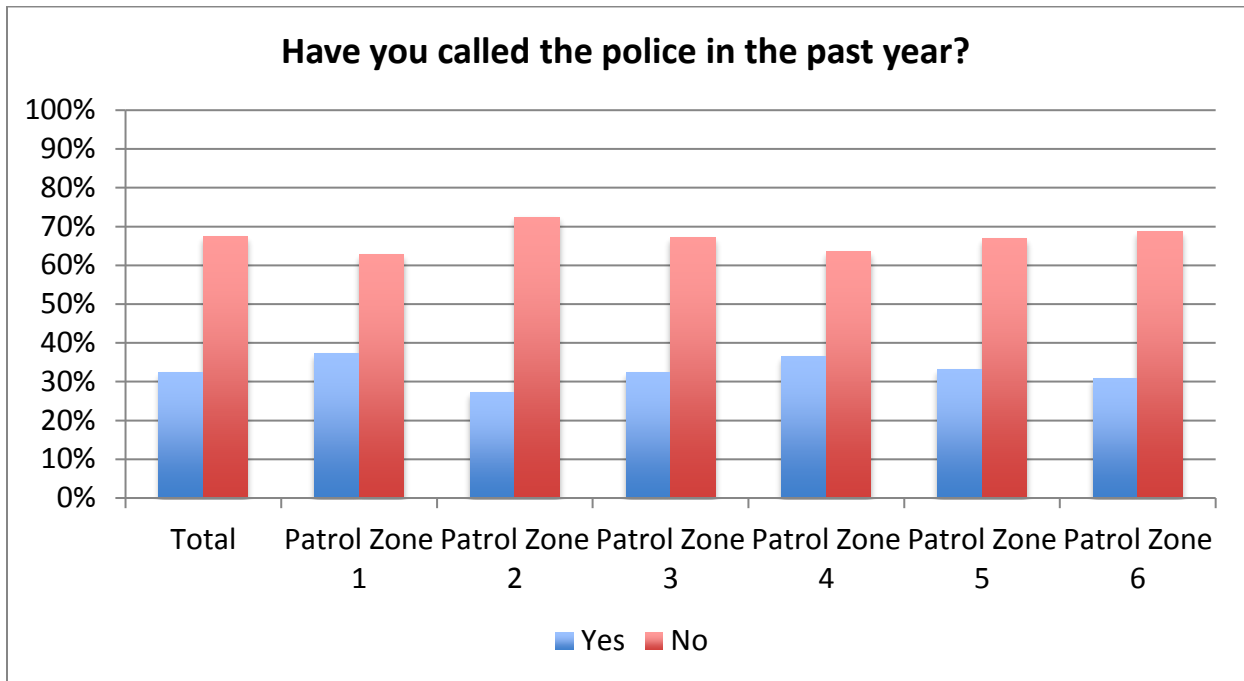
Your concerns about crime or public safety in Jacksonville are:

	Duval County* n=1711	Patrol Zone 1 n=203	Patrol Zone 2 n=298	Patrol Zone 3 n=305	Patrol Zone 4 n=305	Patrol Zone 5 n=293	Patrol Zone 6 n=307
Less so than if you lived elsewhere	13%	16%	16%	16%	10%	10%	13%
About the same you'd have no matter where you lived	56%	57%	54%	53%	57%	62%	57%
More so than if you lived elsewhere	25%	24%	25%	23%	28%	24%	25%
Don't Know	6%	3%	5%	8%	4%	4%	5%
Refusal	<1%	<1%	-	1%	<1%	-	-

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UNF Public Opinion Research Laboratory



Just over a third of the total sample (32 percent) have called the police in the past year. Patrol Zone 2 has the lowest percentage of respondents who have called the police in the past year, 27 percent, and Patrol Zone 1 has the highest, with 37 percent.

Have you called the police in the past year?

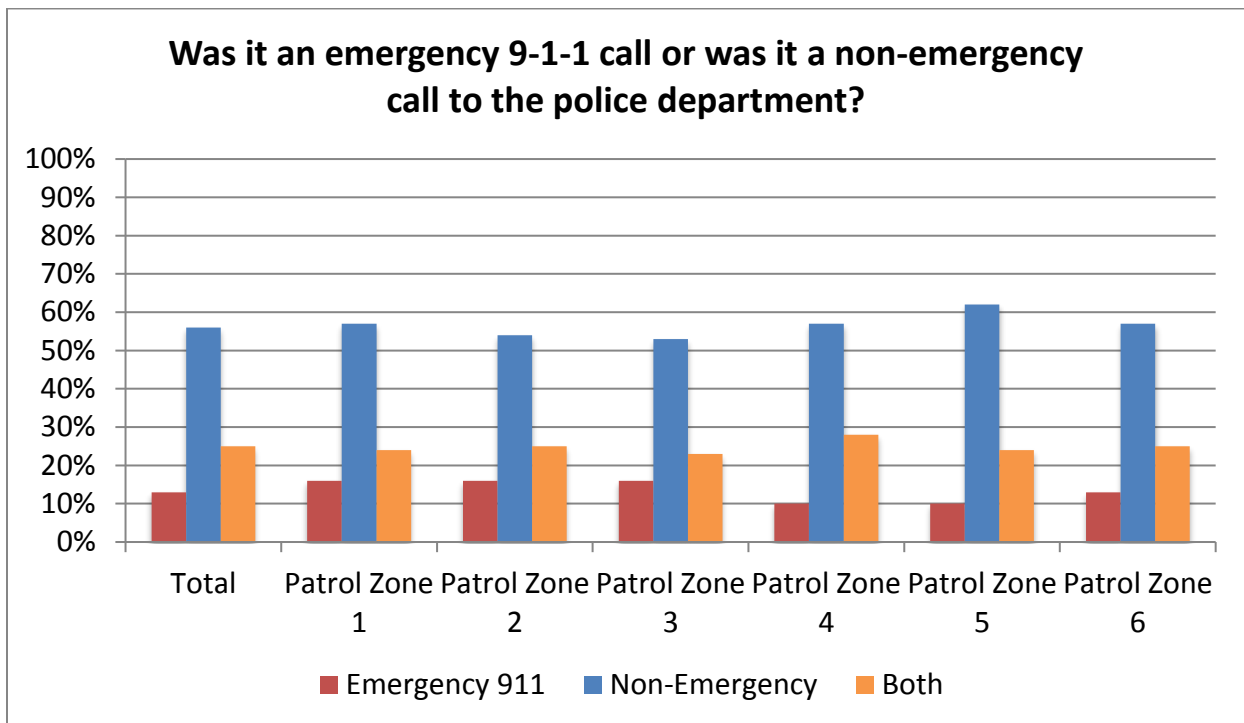
	Duval County* n=1711	Patrol Zone 1 n=203	Patrol Zone 2 n=298	Patrol Zone 3 n=305	Patrol Zone 4 n=305	Patrol Zone 5 n=293	Patrol Zone 6 n=307
Yes	32%	37%	27%	32%	36%	33%	31%
No	67%	63%	72%	67%	64%	67%	69%
Don't Know	<1%	-	<1%	<1%	-	-	<1%
Refusal	<1%	-	-	<1%	-	-	-

*Adult residents of Duval County, Florida- Not including the Beaches Communities

Called the police by Race

	White	Black	Hispanic	Other
Yes	36%	28%	30%	24%
No	64%	72%	69%	76%
Don't Know	<1%	-	1%	1%

More whites (36 percent) than blacks (28 percent) or Hispanics (30 percent) called the police in Duval County in the past year.



For those respondents who have called the police in the past year, most of the calls in Duval County were non-emergency calls, 60 percent. Patrol Zone 4 has the highest percentage of 9-1-1 emergency calls with 40 percent. Patrol Zone 5 has the lowest percentage of calls to 9-1-1 in the past year, 22 percent.

Was it an emergency 9-1-1 call or was it a non-emergency call to the police department?

	Duval County* n=535	Patrol Zone 1 n=76	Patrol Zone 2 n=72	Patrol Zone 3 n=90	Patrol Zone 4 n=109	Patrol Zone 5 n=97	Patrol Zone 6 n=91
Emergency 9-1-1	31%	30%	30%	30%	40%	22%	32%
Non-Emergency call	60%	55%	61%	59%	53%	72%	62%
Both	8%	14%	8%	11%	7%	5%	6%
Don't Know	<1%	-	2%	-	-	-	-
Refusal	<1%	-	-	1%	-	1%	-

*Adult residents of Duval County, Florida- Not including the Beaches Communities

Emergency 9-1-1 call or a non-emergency call by Race

	White	Black	Hispanic	Other
Emergency 9-1-1	27%	39%	31%	36%
Non-Emergency call	63%	52%	63%	60%
Both	9%	8%	5%	4%
Don't Know	1%	-	-	-
Refusal	1%	<1%	-	-

For those respondents who have called the police in the past year, more blacks made 9-1-1 emergency calls than non-emergency calls compared with whites and Hispanics.

How many times did you call Emergency 9-1-1 in the past year?

	Duval County* n= 219	Patrol Zone 1 n=32	Patrol Zone 2 n=29	Patrol Zone 3 n=37	Patrol Zone 4 n=48	Patrol Zone 5 n=32	Patrol Zone 6 n=41
1	52%	54%	47%	44%	56%	55%	71%
2	28%	19%	25%	28%	32%	29%	22%
3	12%	18%	28%	7%	8%	12%	3%
4	5%	4%	-	13%	1%	-	4%
5	2%	-	-	6%	-	2%	-
More than 5	1%	1%	-	-	2%	1%	-
Don't Know	1%	3%	-	1%	-	-	-
Refusal	-	-	-	-	-	-	-

*Adult residents of Duval County, Florida- Not including the Beaches Communities

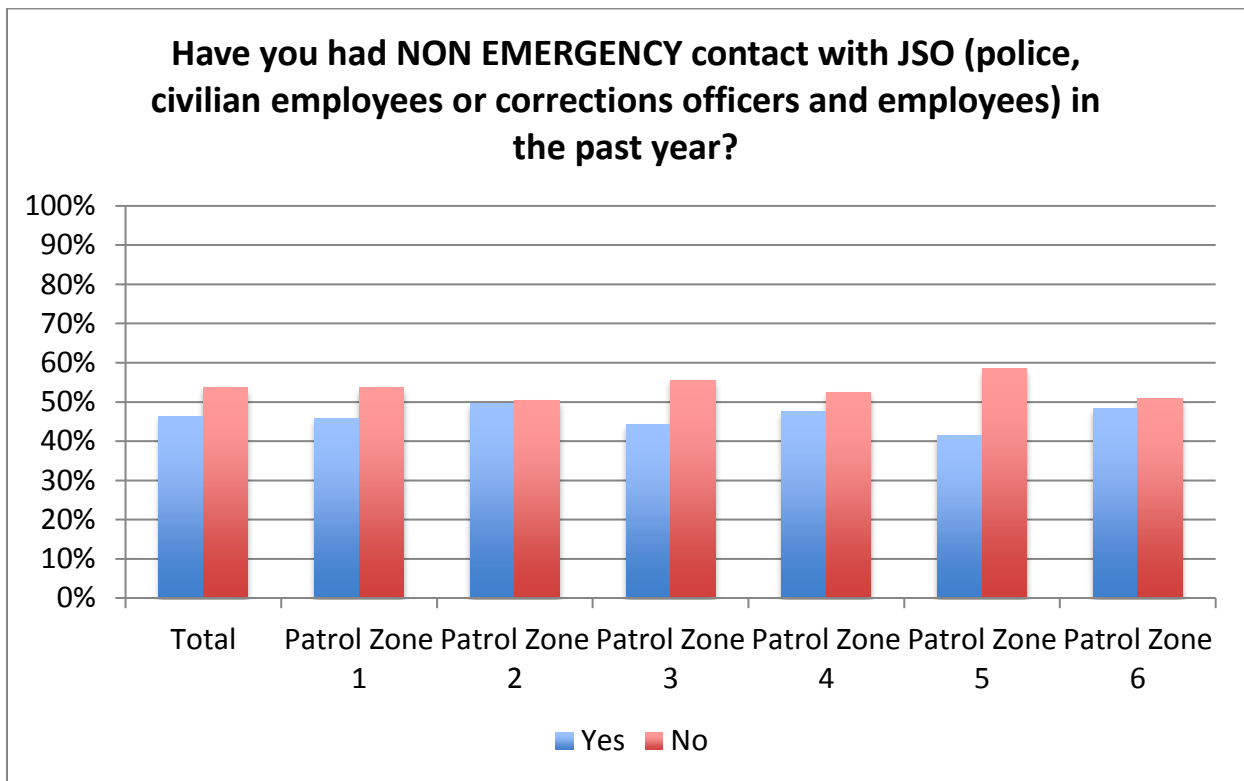
Of those who said they called 9-1-1 in the past year, 20 percent of Duval County residents did so 3 or more times. Patrol Zone 2 has the highest percentage of residents who have called 9-1-1 three or more times in the past year. In Patrol Zone 6, 71 percent of respondents have called 9-1-1 only once in the past year.

How many times did you call the non-emergency police number in the past year?

	Duval County* n=528	Patrol Zone 1 n=76	Patrol Zone 2 n=70	Patrol Zone 3 n=88	Patrol Zone 4 n=109	Patrol Zone 5 n=95	Patrol Zone 6 n=90
0	19%	26%	16%	19%	22%	12%	17%
1	43%	38%	45%	42%	42%	47%	46%
2	20%	19%	19%	18%	22%	24%	22%
3	7%	6%	12%	8%	4%	4%	6%
4	4%	3%	3%	3%	4%	6%	3%
5	1%	4%	-	2%	-	2%	-
More than 5	5%	4%	1%	7%	6%	4%	7%
Don't Know	1%	1%	5%	-	-	1%	-
Refusal	-	-	-	-	-	-	-

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Of those in Duval County who said they have called the police in the past year, the majority have called the non-emergency number once or twice, 63 percent.



The total Duval County sample was roughly split, 46 percent said yes and 54 percent said no, on whether they had NON EMERGENCY contact with JSO (police, civilian employees or corrections officers and employees) in the past year.

Have you had NON EMERGENCY contact with JSO (police, civilian employees or corrections officers and employees) in the past year?

	Duval County* n=1711	Patrol Zone 1 n=203	Patrol Zone 2 n=298	Patrol Zone 3 n=305	Patrol Zone 4 n=305	Patrol Zone 5 n=293	Patrol Zone 6 n=307
Yes	46%	46%	50%	44%	48%	42%	48%
No	54%	54%	50%	56%	52%	59%	51%
Don't Know	<1%	1%	-	<1%	-	-	1%
Refusal	<1%	-	-	<1%	-	-	-

*Adult residents of Duval County, Florida- Not including the Beaches Communities

NON EMERGENCY contact with JSO by Education

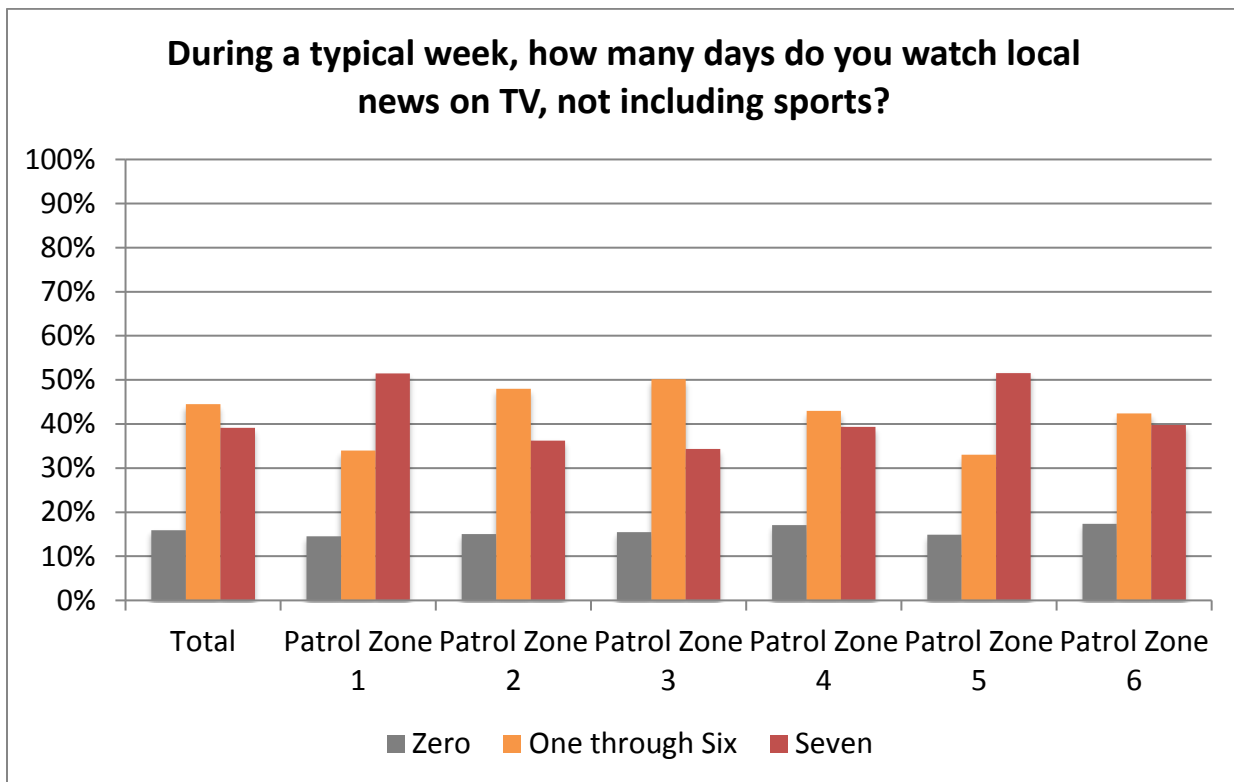
	Less than high school diploma	High school graduate	Some college	College graduate	Post graduate	Don't Know	Refusal
Yes	30%	39%	46%	52%	51%	-	64%
No	69%	61%	54%	48%	49%	1%	36%
Don't Know	1%	-	<1%	<1%	-	-	<1%
Refusal	-	-	-	<1%	-	-	<1%

In Duval County, residents with higher levels of education have more non-emergency contact with JSO than those with lower educational attainment.

If JSO could do one thing for you in your neighborhood, what would it be?

	Duval County* n=1406	Patrol Zone 1 n=179	Patrol Zone 2 n=235	Patrol Zone 3 n=239	Patrol Zone 4 n=248	Patrol Zone 5 n=254	Patrol Zone 6 n=251
Increase Patrols/Visibility/Presence	48%	53%	48%	46%	49%	47%	49%
Strong Speeding Enforcement	5%	2%	8%	5%	4%	3%	7%
Quicker Response Times	3%	1%	4%	3%	3%	3%	3%
More Community Outreach/Integration	9%	11%	7%	8%	8%	9%	17%
Reduce Drug Dealing	3%	4%	1%	1%	3%	7%	2%
Tougher on or Reduce Crime	3%	3%	3%	3%	3%	4%	2%
More Surveillance	1%	1%	3%	<1%	2%	2%	-
Increase Officers in High Crime Areas	1%	4%	<1%	1%	1%	3%	1%
Increase Bike Patrol	1%	3%	1%	-	1%	2%	-
Increase Foot Patrol	1%	1%	1%	1%	1%	1%	1%
Nothing, Doing a Great Job	10%	4%	11%	15%	7%	6%	9%
Show more Respect and Equal Treatment	1%	1%	<1%	1%	2%	3%	1%
Increased Traffic Control	2%	3%	1%	3%	2%	1%	2%
Stop Violence Against Citizens	1%	1%	1%	1%	1%	2%	2%
More Youth Programs/Children Focused Policing	1%	1%	2%	1%	1%	1%	1%
Focus on More Serious Crimes	<1%	-	1%	1%	-	-	<1%
Generally Improve Safety	2%	<1%	2%	3%	2%	2%	<1%
Leave Respondent/Neighborhood Alone	1%	1%	1%	1%	1%	-	<1%
Completely Unrelated to JSO	<1%	-	-	<1%	<1%	-	1%
Increase Street Lights	1%	1%	1%	-	1%	2%	1%
Address Homelessness	<1%	2%	1%	<1%	-	<1%	-
Do Their Job Better	1%	2%	-	<1%	2%	<1%	<1%
Narrow Specific Issues	1%	2%	1%	2%	1%	2%	<1%
Other	2%	1%	1%	1%	3%	1%	1%

When asked if JSO could do one thing in their neighborhood (previous page), almost half (48 percent) of the Duval County total sample said to increase police presence and patrols. Community outreach was mentioned by almost 10 percent of Duval County residents, with the highest in Patrol Zone 6 with 17 percent. Within the total sample, 10 percent said nothing would be asked for, as JSO is already doing a great job. Patrol Zone 1 reported the fewest respondents who said nothing is needed because JSO is doing a great job, with 4 percent, and Patrol Zone 3 had the most with 15 percent.



In the total Duval County sample, 16 percent of respondents do not watch local news on TV at all during the week and 39 percent watch every day. Patrol Zones 1 and 5 have the highest percentage of residents who watch local news seven days a week, 51 and 52 percent. In Patrol Zone 3, only 34 percent of respondents watch the local news on TV seven days a week.

During a typical week, how many days do you watch local news on TV, not including sports?

	Duval County* n=1711	Patrol Zone 1 n=203	Patrol Zone 2 n=298	Patrol Zone 3 n=305	Patrol Zone 4 n=305	Patrol Zone 5 n=293	Patrol Zone 6 n=307
0	16%	15%	15%	15%	17%	15%	17%
1	9%	7%	11%	11%	8%	4%	6%
2	9%	5%	7%	11%	9%	4%	11%
3	9%	5%	9%	7%	11%	6%	10%
4	6%	10%	9%	5%	6%	5%	4%
5	9%	6%	10%	10%	6%	12%	9%
6	3%	1%	2%	6%	3%	1%	3%
7	39%	51%	36%	34%	39%	52%	40%
Don't Know	<1%	-	1%	-	1%	1%	-
Refusal	<1%	-	-	<1%	<1%	<1%	<1%

*Adult residents of Duval County, Florida- Not including the Beaches Communities

Days of watching local news on TV by Race

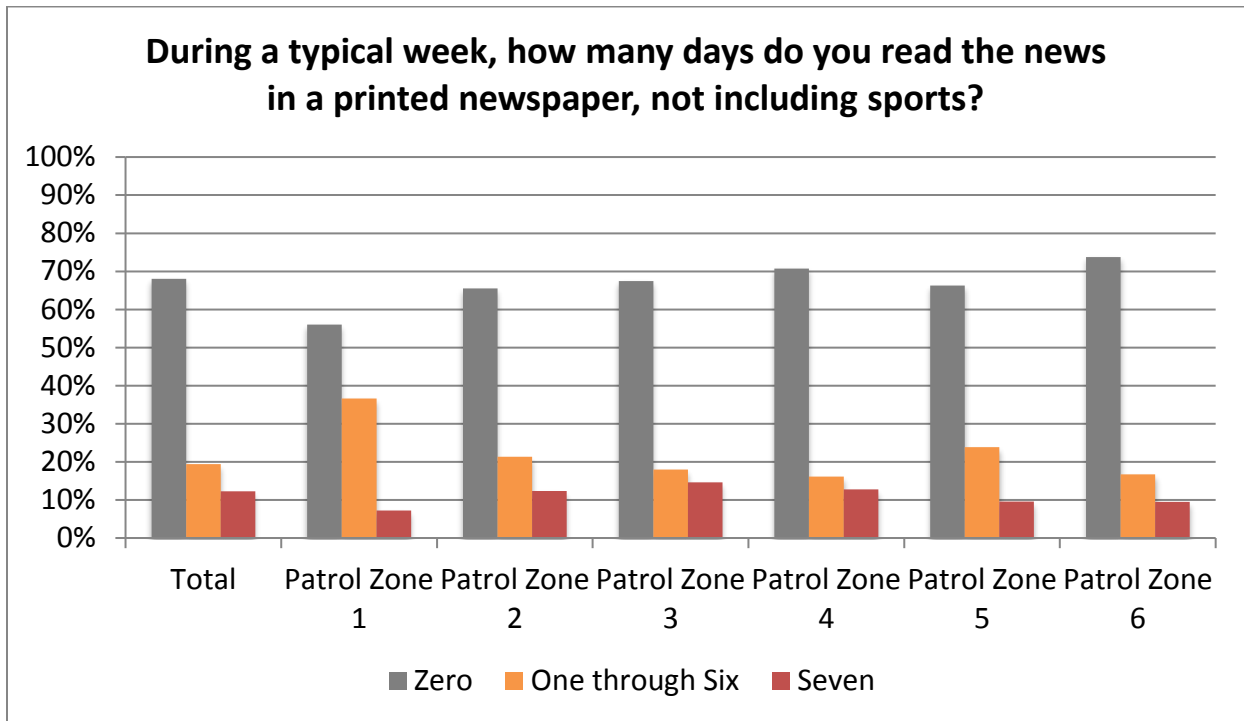
	White	Black	Hispanic	Other
0	19%	12%	17%	6%
1	9%	6%	19%	8%
2	9%	6%	8%	21%
3	9%	8%	9%	6%
4	6%	7%	4%	7%
5	9%	8%	12%	6%
6	4%	3%	<1%	-
7	34%	50%	31%	45%
Don't Know	<1%	1%	-	<1%
Refusal	-	<1%	-	-

In Duval County, half of black residents watch local news on TV every day of the week, which is more than whites or Hispanics.

Days of watching local news on TV by feel safe in your neighborhood

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	Don't Know	Refusal
0	17%	16%	15%	8%	40%	99%
1	10%	8%	14%	2%	<1%	-
2	9%	8%	6%	5%	-	-
3	9%	10%	7%	4%	-	-
4	6%	7%	5%	9%	-	-
5	9%	11%	4%	11%	-	-
6	4%	3%	3%	2%	-	-
7	37%	37%	48%	58%	60%	-
Don't Know	1%	-	-	-	-	-
Refusal	<1%	-	-	-	<1%	<1%

Of the Duval County residents who strongly agree that they feel safe in their neighborhoods 37 percent watch the local news on TV seven days a week, whereas, 58 percent of those who strongly disagree about their neighborhood's safety watch local news on TV seven days a week.



In Duval County, 68 percent of residents do not read the news in a printed paper on any of the days of the week and 12 percent read the printed paper on all seven weekdays. Daily printed newspaper readership is the highest in Patrol Zone 3 (15 percent) and the lowest in Patrol Zone 1 (7 percent).

During a typical week, how many days do you read the news in a printed newspaper, not including sports?

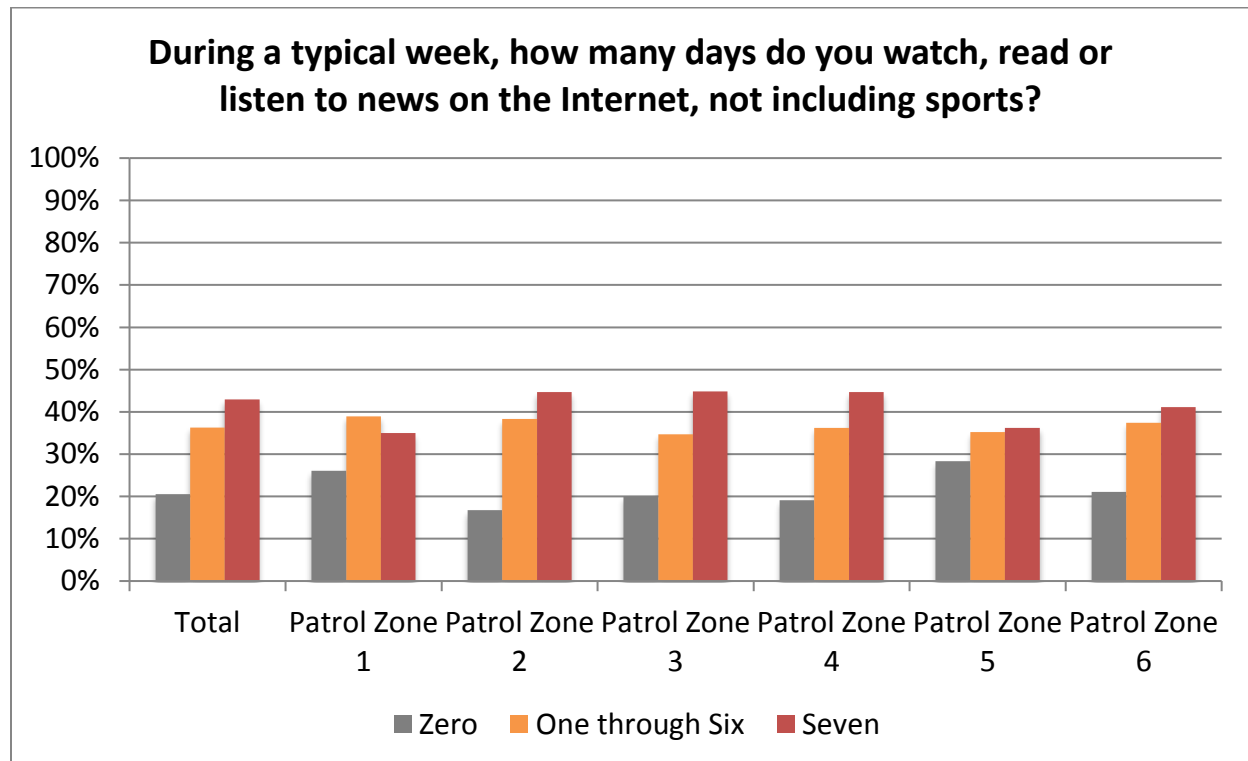
	Duval County* n=1711	Patrol Zone 1 n=203	Patrol Zone 2 n=298	Patrol Zone 3 n=305	Patrol Zone 4 n=305	Patrol Zone 5 n=293	Patrol Zone 6 n=307
0	68%	56%	66%	67%	71%	66%	74%
1	7%	14%	8%	7%	6%	8%	5%
2	4%	11%	3%	3%	3%	6%	5%
3	4%	6%	6%	4%	3%	6%	4%
4	2%	3%	1%	2%	2%	2%	2%
5	1%	2%	2%	1%	1%	2%	1%
6	1%	-	1%	1%	-	<1%	1%
7	12%	7%	12%	15%	13%	10%	9%
Don't Know	<1%	<1%	1%	-	<1%	<1%	-
Refusal	<1%	-	-	<1%	-	-	<1%

*Adult residents of Duval County, Florida- Not including the Beaches Communities

Days of reading the news in a printed paper by Race

	White	Black	Hispanic	Other
0	67%	67%	67%	85%
1	5%	9%	14%	7%
2	3%	5%	7%	4%
3	4%	6%	3%	-
4	2%	1%	1%	-
5	1%	2%	-	-
6	1%	1%	-	1%
7	16%	8%	8%	3%
Don't Know	<1%	1%	-	-
Refusal	-	-	-	-

In Duval County, reading the news in a printed paper is somewhat uncommon. Among White respondents, 16 percent read the printed paper every day. The overwhelming majority of all racial groups do not read the printed newspaper at all.



In Duval County, 43 percent of respondents watch, read or listen to news on the Internet seven days a week. Patrol Zones 1 and 5 have the fewest residents who watch, read or listen to news on the Internet, with 26-28 percent who do so zero days per week.

During a typical week, how many days do you watch, read or listen to news on the Internet, not including sports?

	Duval County* n=1711	Patrol Zone 1 n=203	Patrol Zone 2 n=298	Patrol Zone 3 n=305	Patrol Zone 4 n=305	Patrol Zone 5 n=293	Patrol Zone 6 n=307
0	21%	26%	17%	20%	19%	28%	21%
1	5%	5%	5%	4%	7%	8%	4%
2	8%	9%	7%	7%	7%	12%	8%
3	9%	9%	8%	11%	7%	5%	10%
4	5%	5%	5%	7%	4%	4%	5%
5	7%	9%	11%	5%	9%	5%	7%
6	2%	1%	2%	2%	3%	1%	3%
7	43%	35%	45%	45%	45%	36%	41%
Don't Know	<1%	-	<1%	<1%	<1%	<1%	<1%
Refusal	<1%	-	-	<1%	-	-	<1%

*Adult residents of Duval County, Florida- Not including the Beaches Communities

Days of reading news on the Internet by Race

	White	Black	Hispanic	Other
0	21%	22%	12%	19%
1	5%	7%	4%	1%
2	6%	12%	6%	3%
3	8%	8%	14%	12%
4	6%	4%	7%	2%
5	8%	6%	6%	3%
6	3%	2%	2%	-
7	42%	40%	48%	60%
Don't Know	<1%	<1%	-	-
Refusal	-	-	-	-

Just under half of white, black and Hispanic respondents in Duval County get their news from the Internet seven days a week.

Days of reading news on the Internet by Education

	Less than high school diploma	High school graduate	Some college	College graduate	Post graduate	Don't Know	Refusal
0	39%	30%	20%	15%	12%	-	<1%
1	4%	6%	6%	5%	3%	-	<1%
2	10%	8%	8%	7%	6%	-	36%
3	15%	10%	8%	7%	11%	-	-
4	4%	4%	6%	5%	7%	-	17%
5	4%	6%	7%	9%	6%	-	35%
6	1%	3%	3%	1%	1%	-	-
7	23%	33%	41%	52%	54%	1%	12%
Don't Know	-	<1%	<1%	<1%	-	-	<1%
Refusal	-	-	-	-	-	-	<1%

As education levels increase, so too does the frequency of getting news from the Internet. For those without a high school diploma, 23 percent read news on the Internet seven days a week, compared with 54 percent for Duval residents with post-graduate degrees.

Did you vote in the most recent presidential election on November 8th, 2016?

	Duval County* n=1711	Patrol Zone 1 n=203	Patrol Zone 2 n=298	Patrol Zone 3 n=305	Patrol Zone 4 n=305	Patrol Zone 5 n=293	Patrol Zone 6 n=307
Yes	81%	82%	80%	81%	80%	84%	83%
No	18%	18%	20%	18%	20%	16%	16%
Don't Know	<1%	-	<1%	-	-	-	-
Refusal	1%	-	<1%	1%	<1%	-	1%

*Adult residents of Duval County, Florida- Not including the Beaches Communities

In the total Duval County sample, 80 percent said they voted in the most recent presidential election on November 8th, 2016. That percentage is relatively consistent across patrol zones.

Demographics

What is your age? Is it:

	Duval County* n=1711	Patrol Zone 1 n=203	Patrol Zone 2 n=298	Patrol Zone 3 n=305	Patrol Zone 4 n=305	Patrol Zone 5 n=293	Patrol Zone 6 n=307
18-24	15%	12%	16%	18%	13%	10%	12%
25-34	19%	23%	20%	18%	21%	18%	20%
35-44	16%	15%	16%	17%	15%	14%	16%
45-54	20%	18%	21%	16%	22%	21%	23%
55-64	15%	16%	15%	15%	16%	17%	15%
65 or older	15%	15%	13%	16%	14%	20%	14%
Don't Know	<1%	-	-	-	-	<1%	-
Refusal	<1%	<1%	<1%	<1%	<1%	<1%	<1%

*Adult residents of Duval County, Florida- Not including the Beaches Communities

What is your highest grade in school or year of college you have completed?

	Duval County* n=1711	Patrol Zone 1 n=203	Patrol Zone 2 n=298	Patrol Zone 3 n=305	Patrol Zone 4 n=305	Patrol Zone 5 n=293	Patrol Zone 6 n=307
Less than high school diploma	5%	9%	4%	4%	5%	9%	3%
High school graduate	21%	24%	18%	14%	24%	35%	20%
Some college	34%	33%	30%	35%	34%	32%	42%
College graduate	31%	28%	38%	34%	28%	18%	28%
Post graduate	10%	7%	10%	13%	9%	5%	6%
Don't Know	<1%	-	<1%	-	-	<1%	-
Refusal	<1%	<1%	1%	<1%	<1%	1%	-

*Adult residents of Duval County, Florida- Not including the Beaches Communities

What is your racial background? Is it:

	Duval County* n=1646	Patrol Zone 1 n=196	Patrol Zone 2 n=290	Patrol Zone 3 n=287	Patrol Zone 4 n=297	Patrol Zone 5 n=280	Patrol Zone 6 n=296
Caucasian	58%	36%	64%	70%	58%	27%	54%
African American	29%	59%	19%	13%	28%	70%	37%
Hispanic	7%	2%	9%	9%	8%	2%	5%
Other	6%	2%	8%	8%	6%	1%	4%

*Adult residents of Duval County, Florida- Not including the Beaches Communities

Which statement best describes your current employment status?

	Duval County* n=1711	Patrol Zone 1 n=203	Patrol Zone 2 n=298	Patrol Zone 3 n=305	Patrol Zone 4 n=305	Patrol Zone 5 n=293	Patrol Zone 6 n=307
Working-full or part time	69%	65%	71%	72%	69%	62%	66%
Not working-retired	17%	21%	15%	17%	17%	20%	16%
Not working-looking for work	4%	4%	4%	3%	3%	4%	2%
Not working-disabled	5%	8%	4%	3%	5%	9%	6%
Not working – other	6%	3%	6%	6%	5%	5%	9%
Don't know	<1%	-	-	-	-	-	<1%
Refusal	<1%	-	-	<1%	<1%	-	1%

*Adult residents of Duval County, Florida- Not including the Beaches Communities

Do you own your own home, pay rent, or something else?

	Duval County* n=1711	Patrol Zone 1 n=203	Patrol Zone 2 n=298	Patrol Zone 3 n=305	Patrol Zone 4 n=305	Patrol Zone 5 n=293	Patrol Zone 6 n=307
Own home	57%	48%	55%	59%	56%	52%	62%
Pay rent	31%	40%	32%	27%	34%	34%	27%
Something else	3%	6%	3%	3%	3%	4%	3%
Lives with family/friends	8%	6%	9%	9%	6%	9%	6%
Don't Know	1%	-	<1%	1%	1%	-	2%
Refusal	1%	1%	1%	1%	1%	1%	<1%

*Adult residents of Duval County, Florida- Not including the Beaches Communities

Are we reaching you today on landline or cell phone?

	Duval County* n=1711	Patrol Zone 1 n=203	Patrol Zone 2 n=298	Patrol Zone 3 n=305	Patrol Zone 4 n=305	Patrol Zone 5 n=293	Patrol Zone 6 n=307
Landline	18%	10%	20%	13%	19%	20%	28%
Cell Phone	81%	90%	80%	86%	81%	80%	71%
Don't Know	<1%	<1%	-	-	<1%	<1%	<1%
Refusal	<1%	<1%	<1%	1%	-	<1%	<1%

*Adult residents of Duval County, Florida- Not including the Beaches Communities

Gender (Interviewer selected)

	Duval County* n=1711	Patrol Zone 1 n=203	Patrol Zone 2 n=298	Patrol Zone 3 n=305	Patrol Zone 4 n=305	Patrol Zone 5 n=293	Patrol Zone 6 n=307
Male	48%	52%	50%	47%	48%	45%	47%
Female	52%	48%	50%	53%	52%	55%	53%

*Adult residents of Duval County, Florida- Not including the Beaches Communities

Language of survey

	Duval County* n=1711	Patrol Zone 1 n=203	Patrol Zone 2 n=298	Patrol Zone 3 n=305	Patrol Zone 4 n=305	Patrol Zone 5 n=293	Patrol Zone 6 n=307
English	99%	99%	98%	98%	98%	100%	100%
Spanish	1%	1%	2%	2%	2%	<1%	-

*Adult residents of Duval County, Florida- Not including the Beaches Communities

Jacksonville Sheriff's Office Annual Survey 2016

Intro: Hello my name is _____ and I'm a student at the University of North Florida. How are you this evening?

We're conducting public opinion research on local issues. This is not a sales call. May I speak to someone who is 18 years of age or older for a few minutes?

S1 Are you currently a resident of Duval County, Florida?

1. Yes
2. No [End Survey]

S2. Do you live at the beaches (Jacksonville, Neptune or Atlantic Beach)?

1. Yes [End Survey]
2. No

Consent: Thank you for your time. We're conducting public opinion research on local public safety on behalf of the Jacksonville Sheriff's Office. There are no foreseeable risks or direct benefits to you for participating in this research. This survey should take about 10 minutes to complete, your identity is unknown, your responses are completely anonymous and your participation is voluntary. You may terminate the call at any time and if you cannot safely complete this call, then please discontinue. If there are any questions you do not wish to answer, please let me know, and we will move on to the next one.

Q1. Do you approve or disapprove of the way the Jacksonville Sheriff's Office is handling its job?

1. Strongly Approve
2. Somewhat Approve
3. Somewhat Disapprove
4. Strongly Disapprove
8. Don't Know
9. Refusal

Please tell me whether you agree or disagree with the following statements:

Q2. You feel safe in your neighborhood.

1. Strongly Agree
2. Somewhat Agree
3. Somewhat Disagree
4. Strongly Disagree
8. Don't Know
9. Refusal

Q3. You feel safe in the areas of Jacksonville that you go to most often, for example for work or leisure?

1. Strongly Agree
2. Somewhat Agree
3. Somewhat Disagree
4. Strongly Disagree
8. Don't Know
9. Refusal

Q4. You think Jacksonville is, overall, a safe place to live.

1. Strongly Agree
2. Somewhat Agree
3. Somewhat Disagree
4. Strongly Disagree
8. Don't Know
9. Refusal

Q5. In your encounters with JSO personnel, you find them to be courteous and competent.

1. Strongly Agree [SKP to Q6]
2. Somewhat Agree [SKP to Q6]
3. Somewhat Disagree
4. Strongly Disagree
5. I have had no interactions with the police [SKP to Q6]
8. Don't Know [SKP to Q6]
9. Refusal [SKP to Q6]

Q5b. Why have you found their behaviors to be discourteous or incompetent?

1. _____
8. Don't Know
9. Refusal

Please tell me whether you agree or disagree with the following statements:

Q6. JSO does a good job in the handling of public records requests.

1. Strongly Agree
2. Somewhat Agree
3. Somewhat Disagree
4. Strongly Disagree
8. Don't Know
9. Refusal

Q7. JSO does a good job of keeping confidential investigative records that are NOT public record in accordance with the law.

1. Strongly Agree
2. Somewhat Agree
3. Somewhat Disagree
4. Strongly Disagree
8. Don't Know
9. Refusal

Q8. Overall, JSO does a good job handling complex investigations.

1. Strongly Agree
2. Somewhat Agree
3. Somewhat Disagree
4. Strongly Disagree
8. Don't Know
9. Refusal

Q9. JSO does a good job investigating officer-involved shootings.

1. Strongly Agree
2. Somewhat Agree
3. Somewhat Disagree
4. Strongly Disagree
8. Don't Know
9. Refusal

Q10. JSO does a good job of following up on all allegations of police misconduct with competent administrative and/or criminal investigations.

1. Strongly Agree
2. Somewhat Agree
3. Somewhat Disagree
4. Strongly Disagree
8. Don't Know
9. Refusal

Q11. JSO does a good job of reporting back to the community about its findings on investigations of possible police misconduct.

1. Strongly Agree
2. Somewhat Agree
3. Somewhat Disagree
4. Strongly Disagree
8. Don't Know
9. Refusal

Q12. JSO needs more funding.

1. Strongly Agree
2. Somewhat Agree
3. Somewhat Disagree
4. Strongly Disagree
8. Don't Know
9. Refusal

Q13. JSO has enough officers to meet the city's needs.

1. Strongly Agree
2. Somewhat Agree
3. Somewhat Disagree
4. Strongly Disagree
8. Don't Know
9. Refusal

Q14. JSO is responsible with taxpayer money and allocates its resources well.

1. Strongly Agree
2. Somewhat Agree
3. Somewhat Disagree
4. Strongly Disagree
8. Don't Know
9. Refusal

Q15. Do you support or oppose the use of body cameras for police officers?

1. Strongly Support
2. Somewhat Support
3. Somewhat Oppose
4. Strongly Oppose
8. Don't Know
9. Refusal

Q16. If adopted by JSO, the body camera program is projected to cost upwards of \$25 million over the next 10 years. Would you...

1. Like to implement the body camera program
2. Rather spend that money to put more police officers on the streets
3. Do both
4. Do neither
8. Don't Know
9. Refusal

Q17. Your concerns about crime or public safety in Jacksonville are:

1. Less so than if you lived elsewhere
2. About the same you'd have no matter where you lived
3. More so than if you lived elsewhere
8. Don't Know
9. Refusal

Q18. Have you called the police in the past year?

1. Yes
2. No [go to Q20]
8. Don't Know [go to Q20]
9. Refusal [go to Q20]

Q19. Was it an emergency 9-1-1 call or was it a non-emergency call to the police department?

1. Emergency 9-1-1
2. Non-emergency [go to Q19c]
3. Both
8. Don't Know _____ (explain details of call/calls) [go to Q20]
9. Refusal [go to Q20]

Q19b. How many times did you call Emergency 9-1-1 in the past year?

0. 0
1. 1
2. 2
3. 3
4. 4
5. 5
6. more than 5
8. Don't Know
9. Refusal

Q19c. How many times did you call the non-emergency police number in the past year?

- 0. 0
- 1. 1
- 2. 2
- 3. 3
- 4. 4
- 5. 5
- 6. more than 5
- 8. Don't Know
- 9. Refusal

Q20. Have you had NON EMERGENCY contact with JSO (police, civilian employees or corrections officers and employees) in the past year? (Non-emergency includes: non-injury crash, crime from the past, reporting tips to the police, noise complaints, etc.)

- 1. Yes
- 2. No
- 8. Don't Know
- 9. Refusal

Q21. If JSO could do one thing for you in your neighborhood, what would it be?

- 1. _____
- 8. Don't Know
- 9. Refusal

Q22. During a typical week, how many days do you watch local news on TV, not including sports?

- 0. 0
- 1. 1
- 2. 2
- 3. 3
- 4. 4
- 5. 5
- 6. 6
- 7. 7
- 8. Don't Know
- 9. Refusal

Q23. During a typical week, how many days do you read the news in a printed newspaper, not including sports?

- 0. 0
- 1. 1
- 2. 2
- 3. 3
- 4. 4
- 5. 5
- 6. 6
- 7. 7
- 8. Don't Know
- 9. Refusal



Public Opinion Research Laboratory

Q24. During a typical week, how many days do you watch, read or listen to news on the Internet, not including sports?

0. 0
1. 1
2. 2
3. 3
4. 4
5. 5
6. 6
7. 7
8. Don't Know
9. Refusal

VOTE. Did you vote in the most recent presidential election on November 8th, 2016?

1. Yes
2. No
8. Don't Know
9. Refusal

AGE. What is your age? Is it:

1. 18-24
2. 25-34
3. 35-44
4. 45-54
5. 55-64
6. 65 or older
8. Don't Know
9. Refusal

EDU. What is your highest grade in school or year of college you have completed?

1. Less than high school diploma
2. High school graduate
3. Some college
4. College graduate
5. Post graduate
8. Don't Know
9. Refusal

HISP. Are you of a Latino or Hispanic ethnic background?

1. Yes - [SKIP to WORK]
2. No
8. Don't know
9. Refusal

RACE. What is your racial background? Is it:

1. Caucasian
2. African American
3. Asian
4. Something Else _____
8. Don't Know
9. Refusal

WORK. Which statement best describes your current employment status?

1. Working – full or part-time
2. Not Working – retired
3. Not Working – looking for work
4. Not Working – disabled
5. Not Working – other
8. Don't Know
9. Refusal

HOME. Do you own your own home, pay rent, or something else?

1. Own home
2. Pay rent
3. Something else _____
8. Don't Know
9. Refusal

ZIPCODE. To help determine which JSO Patrol Zone you live in, may I have the zip code where you live?

1. _____ (5 character requirement)
2. Don't Know
3. Refused

[If ZIPCODE = 32207]

Q32207a. Do you live north or south of Beach Boulevard?

1. North
2. South [Go to LLCELL] [Zone 3]
8. Don't Know [Go to LLCELL] [Zone 3]
9. Refusal [Go to LLCELL] [Zone 3]

Q32207b. Do you live east of Miller Creek or Bishop Kenny High School?

1. Yes [Go to LLCELL] [Zone 2]
2. No [Go to LLCELL] [Zone 3]
3. Live between Miller Creek and Bishop Kenny [Go to LLCELL] [Zone 3]
8. Don't Know [Go to LLCELL] [Zone 2]
9. Refusal [Go to LLCELL] [Zone 2]

[If ZIP = 32216 OR ZIP = 32224 OR ZIP = 32246 OR ZIP = 32250]

Q32216a. Do you live north or south of Beach Boulevard?

1. North [Go to LLCELL] [Zone 2]
2. South [Go to LLCELL] [Zone 3]
8. Don't Know [Go to LLCELL] [Zone 3]
9. Refusal [Go to LLCELL] [Zone 3]

[If ZIP = 32208]

Q32208a. Do you live east of Interstate 95 or west of Interstate 95?

(East of 95 is the downtown side of 95)

1. East of Interstate 95 [Go to LLCELL] [Zone 1]
2. West of Interstate 95 [Go to LLCELL] [Zone 5]
8. Don't Know [Go to LLCELL] [Zone 5]
9. Refusal [Go to LLCELL] [Zone 5]



Public Opinion Research Laboratory

[If ZIP = 32219]

Q32219a. Do you live inside the 295 Beltway or outside the 295 Beltway?

(Inside the Beltway is East of 295, Outside the Beltway is West of 295)

1. Inside the 295 Beltway [Go to LLCELL] [Zone 5]
2. Outside the 295 Beltway [Go to LLCELL] [Zone 6]
8. Don't Know [Go to LLCELL] [Zone 6]
9. Refusal [Go to LLCELL] [Zone 6]

LLCELL. Are we reaching you today on landline or cell phone?

1. Landline
2. Cell phone
8. Don't Know
9. Refusal

SEX. Respondent sex – Interviewer selected

1. Male
2. Female

LANG. What language was this survey completed in?

1. English
2. Spanish

Thank you for your time. If you have questions or concerns about this survey, you can contact the main researcher on this project Dr. Michael Binder by calling (904) 620-1205. If you have questions about your rights as a research participant, please contact the chair of the institutional review board by calling (904) 620-2498.