

# 2017 - 2018 ANNUAL PUBLIC EDUCATION PERCEPTIONS POLL

Taking the pulse of public opinion in Duval County

JANUARY 2018

The Jacksonville Public Education Fund is pleased to present its Annual Survey of Education Perceptions in Duval County, the fourth annual poll measuring the viewpoints of residents in Duval County on key issues in public education.

This survey was sponsored, funded, and analyzed by the Jacksonville Public Education Fund. The survey was conducted by the Public Opinion Research Laboratory at the University of North Florida using 27 Computer Assisted Telephone Interviewing stations. The survey was conducted in Spanish for those respondents who wished to complete the survey in Spanish. The sample was selected from the target population of Duval County adults (18 years or older) through the use of Random-Digit-Dialing methodology for both landlines and cell phones. The resulting sample is of adults from Duval County, Florida (n=698). There was an effort to over-sample parents (adult residents of Duval County, Florida), who had a child currently enrolled in a public school (n=301). An Enhanced Wireless © sample was used to target parents with children. Scientific Telephone Samples provided the list of numbers. The results were weighted by age, gender, education, and race to the estimated 2016 American Community Survey from the U.S. Census Bureau. The survey was conducted Monday through Sunday between the dates of November 27 - December 8, 2017 from 4:00 pm to 9:00 pm. For non-completes with a working phone line, at least 5 call-backs were attempted. The margin of sampling error for this survey was +/- 3.71%.





"The passion and expertise [of Duval's educators] led me to see a new side of education and instilled in me a desire to give back to my community that I love so dearly. Our area is on the verge of achieving something truly great and our education system plays a key role."

#### — Clayton Levins, Public Ed Ambassador

## Q1 In your opinion, what is the most important issue or problem facing Jacksonville?

|                     | Percent  |         |        |
|---------------------|----------|---------|--------|
|                     | 2016 -17 | 2017-18 | Change |
| Education           | 20.6     | 25.1    | 4.5    |
| Economy             | 12.5     | 9.5     | -3.0   |
| Crime               | 48.6     | 48.2    | -0.4   |
| Transportation      | 7.4      | 7.5     | 0.1    |
| Taxes               | 2.5      | 2.3     | -0.2   |
| Other               | 6.6      | 5.3     | -1.3   |
| Don't Know/No Answe | r 1.8    | 2.2     | 0.4    |

## Q2 How would you currently rate the overall performance of the Duval County Public Schools?

| I                    | Percent |         |        |
|----------------------|---------|---------|--------|
|                      | 2016-17 | 2017-18 | Change |
| Excellent            | 3.5     | 2.7     | -0.8   |
| Good                 | 23.5    | 30.7    | 7.2*   |
| Fair                 | 44.9    | 42.5    | -2.4   |
| Poor                 | 24.7    | 17.8    | -6.9*  |
| Don't Know/No Answer | 3.3     | 6.3     | 3.0*   |

# Q3 What is your perception of K-12 public education in Jacksonville compared to one year ago?

|                      | Percent |         |        |
|----------------------|---------|---------|--------|
|                      | 2016-17 | 2017-18 | Change |
| Better               | 19.6    | 13.3    | -6.3*  |
| Worse                | 11.5    | 12.5    | 1.0    |
| About the same       | 59.5    | 59.5    | 0.0    |
| Don't Know/No Answer | 9.3     | 14.8    | 5.4*   |

## Q4-Q15 were asked only to respondents who identified as parents of a public school student.

## Q4 Which type of school does your child attend in Duval County?\*\*

|                              | Percent |  |
|------------------------------|---------|--|
|                              | 2017-18 |  |
| Traditional Public<br>School | 84.0    |  |
| Charter School               | 12.3    |  |
| Home School                  | 0.2     |  |
| Other                        | 2.1     |  |
| Don't Know/No Answer         | 1.4     |  |

# Q5 Based on your experience, how effective is your child's current teacher(s)? (Note: worded slightly differently in 2016-17)

| Percent              |         |         |        |
|----------------------|---------|---------|--------|
|                      | 2016-17 | 2017-18 | Change |
| Very Effective       | 45.2    | 43.4    | -1.8   |
| Somewhat Effective   | 41.2    | 42.0    | 0.8    |
| Somewhat Ineffective | 6.1     | 8.2     | 2.1    |
| Very Ineffective     | 4.3     | 2.8     | -1.5   |
| Don't Know/No Answer | 3.3     | 3.6     | 0.3    |

## Q6 How often do you communicate with your child's teacher?\*\*

| Percent              |         |
|----------------------|---------|
|                      | 2017-18 |
| Daily                | 18.9    |
| Weekly               | 38.6    |
| Monthly              | 21.6    |
| Rarely               | 15.6    |
| Never                | 3.5     |
| Don't Know/No Answer | 1.9     |

## Q7 When you do communicate with your child's teacher, what is the primary way that you communicate? \*\*

| Percent                                |         |  |
|----------------------------------------|---------|--|
|                                        | 2017-18 |  |
| Planner                                | 11.0    |  |
| Phone                                  | 13.3    |  |
| Parent-Teacher<br>Conference           | 10.6    |  |
| When I pick up or drop<br>off my child | 9.7     |  |
| Email                                  | 39.7    |  |
| Texting                                | 4.9     |  |
| Other                                  | 4.7     |  |
| ClassDojo App***                       | 5.2     |  |
| Don't Know/No Answer                   | 0.9     |  |

## Q8 If it were up to you, based on your own experience, how would you grade your child's current school:

| Percent                  |                   |         |         |        |
|--------------------------|-------------------|---------|---------|--------|
|                          | Actual<br>2016-17 |         |         |        |
|                          | Grades            | 2016-17 | 2017-18 | Change |
| Α                        | 27.1              | 35.6    | 37.9    | 2.3    |
| В                        | 24.1              | 31.1    | 31.9    | 8.0    |
| C                        | 38.2              | 20.7    | 22.7    | 2.0    |
| D                        | 10.0              | 6.5     | 3.2     | -3.3   |
| F                        | 0.6               | 6.1     | 2.8     | -3.3   |
| Don't Know/<br>No Answer | 0.0               | 0.0     | 1.4     | 1.4    |

## For questions Q9-Q13 we asked parents if they have been involved in any of the following activities:

#### **Q9 Parent Teacher Association (PTA)\*\***

| 2017-18 |
|---------|
|         |
| 30.7    |
| 67.3    |
| 1.9     |
|         |

#### Q10 School Advisory Council (SAC) \*\*

| Perce                | nt      |  |
|----------------------|---------|--|
|                      | 2017-18 |  |
| Yes                  | 11.6    |  |
| No                   | 86.3    |  |
| Don't Know/No Answer | 2.0     |  |



"[Ms. Hultgren] does not just teach students, she prepares them for a lifetime of service, collaboration, innovation, integrity, equity and excellence."

## — Jessica Mastromatto, Principal, Frank H. Peterson Academies of Technology

## Q11 Volunteering at a school, other than chaperoning a class field trip or party \*\*

| Perc                 | ent     |  |
|----------------------|---------|--|
|                      | 2017-18 |  |
| Yes                  | 42.3    |  |
| No                   | 56.2    |  |
| Don't Know/No Answer | 1.4     |  |

#### Q12 Attended a school board meeting \*\*

| Perce                | ent     |  |
|----------------------|---------|--|
|                      | 2017-18 |  |
| Yes                  | 24.0    |  |
| No                   | 74.6    |  |
| Don't Know/No Answer | 1.4     |  |

#### Q13 Contacted a school board member \*\*

| P                    | ercent  |
|----------------------|---------|
|                      | 2017-18 |
| Yes                  | 25.3    |
| No                   | 73.0    |
| Don't Know/No Answer | 1.6     |



"I truly believe that all children can be successful and will rise to the expectations that they are given. I have high expectations for my students and it brings me great joy to watch them meet and exceed them each and every year."

## Latrece Brown-Sudduth,2017 Florida Blue Duval CountyTeacher of the Year

## Q14 Do you happen to know the name of the school board representative for your district? \*\*

| Per                  | cent    |
|----------------------|---------|
|                      | 2017-18 |
| Scott Shine          | 1.1     |
| Ashley Smith Juarez  | 0.9     |
| Paula D. Wright      | 1.5     |
| Warren A. Jones      | 0.2     |
| Becki Couch          | 1.3     |
| Lori Hershey         | 0.4     |
| Someone else         | 0.8     |
| Don't Know/No Answer | 93.8    |

## Q15 Do you happen to know the name of the principal at your child's school? \*\*

|               | Percent |  |
|---------------|---------|--|
|               | 2017-18 |  |
| Yes           | 61.1    |  |
| No/Don't Know | 38.0    |  |
| No Answer     | 0.8     |  |

For Q16 - Q21, respondents were asked their opinion of how effective each of the following individuals or organizations is in helping improve public education in Jacksonville.

#### **Q16 Duval County School Board**

| Percent              |         |         |        |
|----------------------|---------|---------|--------|
|                      | 2016-17 | 2017-18 | Change |
| Very effective       | 7.8     | 8.7     | 0.9    |
| Somewhat effective   | 48.1    | 53.5    | 5.4    |
| Somewhat ineffective | 22.2    | 18.9    | -3.3   |
| Very ineffective     | 12.1    | 8.9     | -3.2   |
| Don't Know/No Answer | 9.9     | 10.0    | 0.1    |

## Q17 Superintendent of Duval County Public Schools, Dr. Patricia Willis \*\*

| P                    | ercent  |  |
|----------------------|---------|--|
|                      | 2017-18 |  |
| Very effective       | 9.6     |  |
| Somewhat effective   | 33.4    |  |
| Somewhat ineffective | 7.9     |  |
| Very ineffective     | 4.4     |  |
| Don't Know/No Answer | 44.6    |  |

#### **Q18 Duval County Public School teachers**

| Percent              |         |         |        |
|----------------------|---------|---------|--------|
|                      | 2016-17 | 2017-18 | Change |
| Very effective       | 25.9    | 29.0    | 3.1    |
| Somewhat effective   | 51.0    | 48.8    | -2.2   |
| Somewhat ineffective | 12.6    | 12.7    | 0.1    |
| Very ineffective     | 3.1     | 1.9     | -1.2   |
| Don't Know/No Answer | 7.4     | 7.6     | 0.2    |

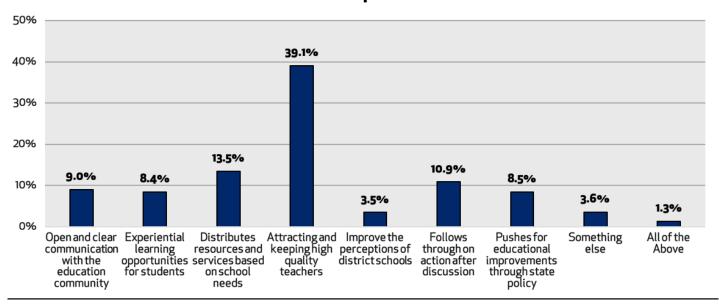
#### **Q19 Jacksonville Mayor Lenny Curry**

| Percent              |         |         |        |
|----------------------|---------|---------|--------|
|                      | 2016-17 | 2017-18 | Change |
| Very effective       | 20.4    | 22.0    | 1.6    |
| Somewhat effective   | 40.3    | 38.2    | -2.1   |
| Somewhat ineffective | 12.3    | 11.6    | -0.7   |
| Very ineffective     | 8.4     | 7.7     | -0.7   |
| Don't Know/No Answer | 18.7    | 20.5    | 1.8    |

#### **Q20 The Jacksonville business community**

| Percent              |         |         |        |
|----------------------|---------|---------|--------|
|                      | 2016-17 | 2017-18 | Change |
| Very effective       | 19.8    | 13.9    | -5.9*  |
| Somewhat effective   | 43.9    | 42.5    | -1.4   |
| Somewhat ineffective | 14.0    | 15.5    | 1.5    |
| Very ineffective     | 9.1     | 7.2     | -1.9   |
| Don't Know/No Answei | 13.2    | 20.9    | 7.7*   |

## From the following list of priorities, which do you believe to be THE most important for the next superintendent?



#### **Q21 Local nonprofit organizations**

| Percent              |         |         |        |
|----------------------|---------|---------|--------|
|                      | 2016-17 | 2017-18 | Change |
| Very effective       | 22.4    | 24.2    | 1.8    |
| Somewhat effective   | 40.7    | 38.5    | -2.2   |
| Somewhat ineffective | 11.9    | 10.3    | -1.6   |
| Very ineffective     | 7.4     | 5.4     | -2.0   |
| Don't Know/No Answer | 17.7    | 21.5    | 3.8    |

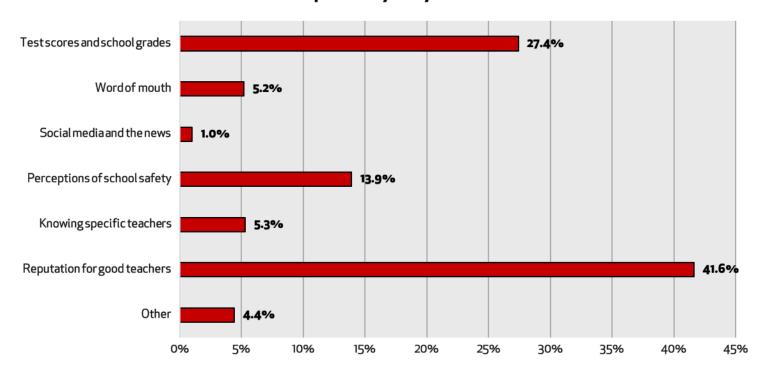
Q22 Prior to this survey, were you aware that the Duval County School Board is currently in the process of searching for a new superintendent to permanently replace former superintendent Dr. Nikolai Vitti? \*\*

| Perc                 | ent     |  |
|----------------------|---------|--|
|                      | 2017-18 |  |
| Yes                  | 61.3    |  |
| No                   | 37.6    |  |
| Don't Know/No Answer | 1.1     |  |

Q23 In case you were unaware, the Duval County School Board is in the process of searching for a superintendent to permanently replace Dr. Nikolai Vitti. As a result, we would like to know from the following list of priorities, which do you believe to be THE most important for the next superintendent: \*\*

| Percent                                                   |         |
|-----------------------------------------------------------|---------|
|                                                           | 2017-18 |
| Open and clear communication with the education community | 9.0     |
| Experiential learning opportunities for students          | 8.4     |
| Distributes resources and services based on school needs  | 13.5    |
| Attracting and keeping high quality teachers              | 39.1    |
| Improve the perceptions of district schools               | 3.5     |
| Follows through on action after discussion                | 10.9    |
| Pushes for educational improvements through state policy  | 8.5     |
| Something else                                            | 3.6     |
| All of the above                                          | 1.3     |
| Don't Know/No Answer                                      | 2.3     |

## If you were enrolling a child or grandchild in a school today, which of the following would be most important to you in your decision:



Q24 What is the minimum level of education that you believe students in Duval County today must achieve to be successful in the future:

|                                                         | Percent |         |        |
|---------------------------------------------------------|---------|---------|--------|
|                                                         | 2016-17 | 2017-18 | Change |
| Graduate high school                                    | 25.0    | 24.5    | -0.5   |
| Specific technical or vocational postsecondary training | 19.6    | 21.5    | 1.9    |
| Community college (2-year degree)                       | 20.6    | 17.0    | -3.6   |
| Bachelor's degree<br>(4-year degree) or<br>higher       | 33.2    | 34.0    | 0.8    |
| Don't Know/No Answer                                    | 1.6     | 3.0     | 1.4    |

Q25 If you were enrolling a child or grandchild in a school today, which of the following would be most important to you in your decision:

| Percent                                    |         |         |        |
|--------------------------------------------|---------|---------|--------|
|                                            | 2016-17 | 2017-18 | Change |
| Test scores and school grades              | 25.9    | 27.4    | 1.5    |
| Word of mouth                              | 12.1    | 5.2     | -6.9   |
| Social media and the news (media reports)  | 1.6     | 1.0     | -0.6   |
| Perceptions of school safety               | 15.2    | 13.9    | -1.3   |
| Knowing specific teachers                  |         | 5.3     |        |
| Reputation for good teachers               |         | 41.6    |        |
| Teacher (options not aligned year to year) | 32.1    |         |        |
| Other                                      | 11.1    | 4.4     | -6.7   |
| Don't Know/No Answer                       | 2.1     | 1.1     | -1.0   |

## Q26 Would you support or oppose a small increase in taxes if those taxes go to local public education needs?

| F                    | Percent |         |        |
|----------------------|---------|---------|--------|
|                      | 2016-17 | 2017-18 | Change |
| Strongly Support     | 42.4    | 43.8    | 1.4    |
| Somewhat Support     | 31.6    | 31.2    | -0.4   |
| Somewhat Oppose      | 6.8     | 10.9    | 4.1*   |
| Strongly Oppose      | 16.1    | 11.7    | -4.4*  |
| Don't Know/No Answer | 3.1     | 2.3     | -0.8   |

# Q27 Teachers who get the best results from their students should have a higher salary than teachers who do not get the best results from their students:

|                     | Percent |  |
|---------------------|---------|--|
|                     | 2017-18 |  |
| Strongly Agree      | 31.8    |  |
| Somewhat Agree      | 26.4    |  |
| Somewhat Disagree   | 20.0    |  |
| Strongly Disagree   | 19.7    |  |
| Don't Know/No Answe | r 2.2   |  |

# Q28 The materials and information available to you on pending education issues are clear, complete & understandable.

|                      | Percent |         |        |
|----------------------|---------|---------|--------|
|                      | 2016-17 | 2017-18 | Change |
| Strongly Agree       | 22.2    | 21.5    | -0.7   |
| Somewhat Agree       | 32.1    | 34.0    | 1.9    |
| Somewhat Disagree    | 22.2    | 21.2    | -1.0   |
| Strongly Disagree    | 15.0    | 13.9    | -1.1   |
| Don't Know/No Answer | 8.6     | 9.5     | 0.9    |

## **Q29 The Duval County Public School district usually considers public opinion when making decisions.**

|                      | Percent |         |        |
|----------------------|---------|---------|--------|
|                      | 2016-17 | 2017-18 | Change |
| Strongly Agree       | 13.6    | 15.3    | 1.7    |
| Somewhat Agree       | 35.0    | 30.5    | -4.5   |
| Somewhat Disagree    | 22.5    | 21.8    | -0.7   |
| Strongly Disagree    | 23.9    | 24.2    | 0.3    |
| Don't Know/No Answer | 5.0     | 8.2     | 3.2*   |

One of the district's top priorities over the past several years has been to support and improve quality teaching available to all students. In the next three questions, I'm going to ask you some specific things about teachers.

Q30 Based on your best guess, what is the annual salary of a Duval County first-year teacher with a Bachelor's degree? \*\*

Average = \$34,765.84 Median = \$35,000

#### Q31 Actually, the annual salary for a Duval County firstyear teacher with a Bachelor's degree is \$39,500. Do you think this amount should: \*\*

| Pero                 | ent     |  |
|----------------------|---------|--|
|                      | 2017-18 |  |
| Decrease             | 1.6     |  |
| Stay the same        | 28.8    |  |
| Increase             | 68.9    |  |
| Don't Know/No Answer | 0.7     |  |

## Q32 What do you think the annual salary for a Duval County first-year teacher with a Bachelor's degree should be? \*\*

Average = \$48,173.58 Median = \$45,000

## Questions 33 - 36 reflect the sample demographics from the current year's poll.

## Q33 Are you a registered Democrat, Republican, No Party Affiliation or are you not registered to vote?

| Percent                |      |  |  |
|------------------------|------|--|--|
| Democrat               | 30.4 |  |  |
| Republican             | 29.1 |  |  |
| No party affiliation   | 24.6 |  |  |
| Not registered to vote | 13.2 |  |  |
| Other                  | 0.7  |  |  |
| Don't Know/No Answer   | 2.0  |  |  |

#### Q34 What is your age? Is it:

|              | Percent |
|--------------|---------|
| 18-24        | 12.7    |
| 25-34        | 20.6    |
| 35-44        | 16.5    |
| 45-64        | 33.7    |
| 65 and above | 16.5    |

#### Q35 What is your racial background? Is it:

| Percent          |      |  |  |  |
|------------------|------|--|--|--|
| Caucasian        | 54.7 |  |  |  |
| African American | 29.0 |  |  |  |
| Hispanic         | 8.6  |  |  |  |
| Asian            | 4.4  |  |  |  |
| Other            | 3.3  |  |  |  |

## Q36 What is the highest level of education you have attained?

| Percent                      |      |  |
|------------------------------|------|--|
| Less than High School degree | 5.8  |  |
| High School degree           | 19.6 |  |
| Some College                 | 46.6 |  |
| College Graduate             | 18.3 |  |
| Post Graduate                | 9.8  |  |

#### **End Notes**

#### **ABOUT THIS REPORT**

Some questions may not total to 100.0 due to rounding.

For further information, interactive visualizations with subgroups and additional research reports and publications, visit <a href="www.jaxpef.org">www.jaxpef.org</a>. For any questions, contact Dr. Kimberly Allen, Jacksonville Public Education Fund Director of Data & Research, at Kimberly@jaxpef.org or Laura Alrutz, Jacksonville Public Education Fund Senior Manager of Policy Analysis, at Laura@jaxpef.org or (904) 356-7757.

<sup>\*</sup>Significant change from 2016-17.

<sup>\*\*</sup> Not asked in 2016-17.

<sup>\*\*\*</sup> This was not an option, but enough people mentioned this to list.